

## Introduction

The Safe and Well website facilitates communication from inside the disaster-affected area to outside the affected area, helping people notify loved ones of their well-being, as well as reuniting separated family members within the disaster area. Access is available in English and Spanish.

[redcross.org/safeandwell](http://redcross.org/safeandwell)



## Access and Privacy

- Free and publicly accessible on the Internet 24 hours a day, seven days a week, 365 days
- Registration and search help is available by calling 1-800-RED CROSS
- Registration information may be provided to other organizations to locate missing persons, help reunite loved ones, or provide other disaster relief services

## Two Main Functions

- **List Myself as Safe and Well:** Affected person registers on the site
- **Search:** Loved ones anywhere search for messages from those who have self-registered

## List Myself as Safe and Well

- Required information includes name, home address, phone number, current city and state.
- Users must select at least one standard safe and well message for posting, but may choose more
- Registrants can add their own personal message
- Registrants can update their Facebook and Twitter status via Safe and Well
- Facilities can register by organization name to say that their entire group is safe and well

## Search and Results

- There are two ways of searching for a Safe and Well record:
  - By name and phone number – best method
  - By name and complete home address

If a **match is made**, the searcher sees the record displayed in this format. If there are multiple entries, the most recent will be at the top of the list:

First Name	Last Name	As of Date	Safe and Well Message
ANNA	FRANKLIN	06/23/2006 04:26:00 [EST]	I am safe and well. Currently at a hotel.

If **no match is made**, the searcher is prompted to check the accuracy of the information entered and has the option of searching again. Additional tips for searching are also provided.