

## Throughout the Country

Red Cross has a network of chapters and responders to:

- Support families who do not travel to the area via responders in their home communities.
- Provide support months later to families and survivors who are still feeling the effects of the event

## Preparedness & Training

Red Cross offers specialized training for our staff and our community partners who respond to transportation disasters and other mass casualty incidents. We also participate in and support community preparedness planning efforts. Please let us know if you would like to take some of our classes and be sure to invite us to participate in any drills and exercises you are holding.



## Care of the Workforce

Mass casualties and transportation disasters take an emotional and physical toll on the staff who responds to the needs of the families and the community. In order to optimize our workforce's ability to respond, we provide services to workers before, during and after a response.

- Screening to determine readiness to respond
- Support during the deployment
- Post-response support

When requested, we can provide these services to our partners as well.

For more information about the Mass Casualty and Transportation Disaster program, please contact your local Red Cross representative or your contact at Red Cross National Headquarters:



To request Red Cross Assistance, please call your local representative.



American Red Cross

# Red Cross Response to Mass Casualty and Transportation Disaster



## Red Cross Responds



When the community is shocked by a mass casualty or transportation disaster, many governmental and non-governmental organizations respond. The American Red Cross is here to collaborate with law enforcement, local, state, and federal agencies, transportation carriers, the National Transportation Safety Board (NTSB), and other organizations to support the community.

When a transportation disaster occurs, the NTSB typically designates the Red Cross as the organization responsible for coordinating emotional, spiritual and psychological care for survivors and families. With this designation, the Red Cross is required to provide services and meet certain obligations.



## Supporting the Community

Trained Red Cross responders can provide:

- Emotional support, counseling and referrals
- Non-denominational spiritual care
- Assistance with disaster-caused health needs
- Snacks, beverages and meals
- Casework and Financial Assistance
- Reunification with family and friends
- Site visits by survivors/family members



## Where do we work?



Responders typically support these work locations:

- Incident Sites
- Family Reunification Centers
- Family Assistance Centers
- Memorial Gathering Places
- Respite Centers
- Joint Family Support Operations Centers
- Morgues
- Spontaneous Memorial Sites
- Interfaith Memorial Services and vigils

