

**2008 SHAWANO COUNTY SPECIALIZED TRANSPORTATION COORDINATION ACTION PLAN**

Facilitator: Jason Kakatsch, East Central Wisconsin RPC

Location: Liberty Hall, Kimberly

Date: 8/27/08

Things Done Well	Service Needs and Gaps	Limitations/Implementation Feasibility	Strategies, Projects, and Programs to Address Service Needs and Gaps	Responsible Parties	Timeframe	Priority Level
Do a good job in the ADRC providing transportation to elderly	Provide stipend or reimbursement to volunteer drivers (gas cards, vouchers, etc.)	Cost of fuel; limitations with some of the consumers that are served (i.e. helping disabled persons get into cars - currently can provide minimal assistance)	Potentially giving volunteers gas cards, issues in terms of claiming the stipend as income; providing an incentive without being penalized for it; gifts which are not taxable	Local businesses, community funds, veterans organizations; county	Needs to be further research on stipends and how and it will affect the income taxes of the volunteers	moderate
	possible competition between private providers and county volunteer drivers; Volunteer programs putting limitations on private providers	Financial/funding structure of the programs; fare structure; many of the consumers are on medical assistance	increased user side subsidy for specialized transportation services (private providers will run 12-13 hours a day; government providers will not run this long) - increasing	County board, DSS/DCP, Job Center	Looked at in the 2007 budget; researching grants JARC and 5316	moderate to high
City of Shawano a lot of transportation options	Outside of the City of Shawano limitations of transportation options (rural transportation), especially for additional trips (such as shopping, dinner, etc)	Timing, funding, Is there a population to support the routes,	More publicity or education of the transportation services that are provided in the county; Maybe not all of the needs are identified for the consumers in the county; how to determine what services are needs - do a survey to identify the which services are not being met (medical providers- using public outreach); specialized transportation needs for the elderly may be higher within the next 2-3 years (this will be addressed with the STRAP grant with the Menominee Tribe)	Health care providers, public and private transportation providers, market to Chamber of Commerce and local businesses, Community Centers and Senior Centers (Once a month have a shopping trip to Green Bay, Appleton, Wausau); Movie theaters may be able to have an announcement; Media - newspapers and on cable TV, radio, local access; major employers; put brochures at the driver lis.; city library, internet; transportation for children during the summer months - to and from athletics, day care, movies, etc.	Ongoing	High

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	Discharge times of patients in the hospitals, patients typically brought into the hospitals by ambulance, Medicare will not provide transportation home because not considered an emergency - cost of the trip hard for limited incomes	Cost of the trips from the hospitals for limited incomes; Discharge times of hospitals when the patient comes in by ambulance; subsidy doesn't cover expenses of service providers; 24 hours isn't in place	hospitals provide vouchers of patients for transportation at discharge times; provide 24 hour transportation - currently in place; cab is providing two services - cost will be a factor	transportation providers, health care providers,	ongoing; community fund grants that could be used	moderate
			consumers don't start looking into the transportation services until it is needed by the consumer; get the towns/villages/city/county to get the information out regarding public transportation and do an analytical analysis of the needs; brochure of the transportation services; get something back from each township regarding population and what their needs are. Not sure if the townships would be willing to assist with the survey, but church groups should be approached. (this will also be addressed as part of the STRAP process with the Menominee Tribe)	the consumer and the immediate family, East Central, DOA, county and municipalities, transportation committee, media, health care industry; federal and state governments	Ongoing	high
health care centers are very aware of the needs of the patients regarding the public transportation needs that they have; transportation brochure	Continue to do outreach and education of transportation services					

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Shawano County does a good job of providing transportation services (including night service and other options)	Lower insurance and fuel costs	insurance costs and liability increases; reimbursement for specific transportation services - in Shawano County would rather have the longer rides - not making any money on the shorter rides - possibly even losing money	something regarding the insurance costs must be done at the state and federal level; if following strict guidelines maybe there could be some way that there would be a discount on those following the guidelines; better coordination between providers	State and federal governments; OPA - office of price administration: gave restrictions on what could be charged; insurance companies; all transportation providers	Ongoing	High
Friday bus - fixed route on Friday on every hour on the hour - Open to anybody from 8am to 1pm; \$1.00 a ride;	Some of the people on the fringe of the City of Shawano would like to ride	Will not expand the route of the fixed route for Friday bus	demand for the fixed route is there, then maybe expand or adjust the service area	DSS/Aging	ongoing	low
cab taxi provides the airport shuttle almost once a day	Providing airport shuttle (taking to and picking) transportation; provide return trips from airport - there is a service in place for it					
			Public and Private need to work together to provide enough services throughout the county		ongoing	
				how does the committee bring the Stockbridge tribe to these meetings; tried to include them in the grant application to consolidate on some of the transportation services - they wanted to be their own entity; the STRAP planning program with the Menominee Tribe will include other providers also		

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user side subsidy - has to meet the definition of the grant - the amount determined by what the county could afford at that time	amount of subsidy (wheelchair bond - non medical) not enough, but at least it is a start; private providers limited on how much business they can bring in; can't always provide rides	cost for the consumer and the provider; inconvenience to the consumer to wait if a transportation provider could not pick them up at a particular time; funding	priority in the budget process - user side subsidy; increase funding; budgets are tight; New Freedom - exceeding ADA requirements or WETAP/JARC grant should be examined	County board, DSS/DCP, joint transportation committee, public and private transportation service providers, consumers, East Central RPC	Annual Budget, ongoing	moderate
grant vehicles are kept in residential facilities so that they can be accessed at anytime						
	specialized transportation private providers who have contacts with public providers can't use the grant vehicle or get a vehicle - not an issue right now, unless there would be another private provider	Don't have enough vehicles to provide adequate service				
		67 programs throughout the state; getting through the "red tape" and looking at the requirements of the programs	going after other sources of money - JARC and New Freedom program; grants that expand the ridership, not just elderly, and to the airports etc; the state needs to educate the communities on the different programs/grants that are out there	state, qualified grant applicants, East Central RPC,	Ongoing	high
Lamers has a pick up at Clintonville daily; Jefferson line has new bus service in the area	not having bus service, Greyhound bus service - were the numbers not there?; look at other modes of transportation including air	limited to taxis and local buses, volunteers	look at getting bus service back and the reason that it is no longer here; looking at other modes of transportation pros/cons; Greyhound had a route from the west through Shawano to Green Bay; coordinate with Lamers to have bus service in Shawano	bus companies, chamber of commerce, county, local units of government, consumers could advocate for bringing services back; state; Jefferson bus lines, Menominee Tribal Transit	once can sustain ridership to provide the service; Lamers route from Antigo to Clintonville and have a possible route through Shawano	moderate
WETAP grant - awarded the grant, but never got off of the ground						

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don't limit who is transported	Coordinate with all agencies: public and private providers and the times of the transportation providers; times of fix routes;	Limitations on time and money				
can use buses from other programs, if the county bus broken down		there is a fee that is associated with that				
			use part of the money from the grant; grant availability for marketing the transportation in the area	state, qualified grant applicants, East Central RPC,	ongoing	high
People in the churches giving rides home and some have their own buses			put out posters, many users hear it from word of mouth	Health care providers, public and private transportation providers, market to Chamber of Commerce and local businesses, Community Centers and Senior Centers (Once a month have a shopping trip to Green Bay, Appleton, Wausau); Movie theaters may be able to have an announcement; Media - newspapers and on cable TV, radio, local access; major employers; put brochures at the driver lis.; city library, internet; transportation for children during the summer months - to and from athletics, day care, movies, etc.	ongoing	
transportation coordination committee is in place						

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	with cost of gas and utilities - less volunteers will be available; not a current issue for the driver escort program		Have a city bus for the City of Shawano - fixed route system (would have to do a needs study - Is the City of Shawano a large enough community that could sustain the bus service?) - would be looking for everyone, not sure on the need; needs to be examined as part of the STRAP planning process	City of Shawano, private transportation providers	Need to look at the needs of the City of Shawano citizens and see if it would be able to sustain itself	low
	Individuals not on MA who need medical transportation	lack of funding	Look at state and federal grants available; coordinate with local and regional transportation providers	public and private transportation providers	ongoing	moderate