

2008 MENOMINEE COUNTY/TRIBE SPECIALIZED TRANSPORTATION COORDINATION ACTION PLAN

Facilitator: Jason Kakatsch, East Central Wisconsin RPC

Location: Liberty Hall, Kimberly

Date: 8/27/08

Things Done Well	Service Needs and Gaps	Limitations/Implementation Feasibility	Strategies, Projects, and Programs to Address Service Needs and Gaps	Responsible Parties	Timeframe	Priority Level
Quality of the services provided						
Level of service provided for the elderly is good						
Demand response fixed route service provided from 6a.m. to 6p.m.; working with medical facilities to provide transportation services to other areas (i.e. Appleton, Green Bay) - funding coming from 5311c or 5311; no 24 hour notice; same day service; door to door service; coordinating with medical clinic and also allows people that need medical assistance or to the general public; coordinating with other agencies and governments; meal site coordination	no weekend, Sunday service or evening service (i.e. hard for students to take night classes at the college); no service provided for special events or for events outside of the county (i.e. Shawano County Fair)	local match/contributions/ funding; at the state and federal a lot of "red tape"/regulations	Sell bus passes out to human services and human services gives the bus passes to clients; applying for new grants such as the JARC, 5310, New Freedom, WETAP, STRAP; coordination with other programs/agencies to come up with the local match; look at grants through other departments and agencies	transportation provider, the Standing Committee to Menominee Transportation Advisory Committee, Menominee County and tribe, casino, college, health care facilities, aging	Ongoing	sustaining - high; develop partnerships - very high; applying for other grants - high-medium
Currently funded through 85.21, 5311, STRAP, 5311c Tribal Transit and the tribe	hard to get enough funding for local match on grants	funding; transit isn't always a major priority for decision makers;	coordination with other programs/agencies to come up with the local match	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging,	Ongoing	very high
facilities and the buses are very nice; 200-240 riders daily	improved bus stop shelters and transfer points; demand is high for public transportation at the peak hours; may turn people away during the day because there may not be another vehicle available; have waiting lists for the peak hours (6am-8am and 2:30pm-5pm)	funding	new facility and bus shelters	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging	by January 2010	high
all drivers go through a driver assistance course	no volunteer drivers - compensation for drivers is an issue			Transportation Advisory Committee	by January 2010	high

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Currently doing a TDP and conducted a survey on the ridership	fixed routes and additional coordination		establishment of a transit commission	all listed above	by April 2010	medium to high
Menominee Tribe is almost completely within County (1600 acres outside of county) and they are able to get some of the county funding resources that are available						
have a school tripper route (i.e. to Shawano); from here to Shawano and back is \$2.50 a trip; very affordable - tribal legislator set the rates; will take where ever a person needs to go in Shawano						
elders are valued and taken care for public transportation services; caring for population is a high priority, mobility management is very good.	attend meetings to ensure that the transit system is represented and available for questions	local match and grants	continue to apply for grants such as New Freedom, WETAP, STRAP, 5311, 5310, etc.	transportation provider, Menominee Tribe/County, transportation advisory committee	Ongoing	high
	South Branch area would be nice to provide more public transportation service there	funding	obtaining additional funds or other grants such as New Freedom, WETAP, STRAP, etc.; looking at partnership opportunities (possibly with the college) and looking at what other tribes, in a similar situation, around the nation and find out what they are doing; WisDOT-Madison has developed a tribal task force and could look into the task force	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging, community center, board in the South Branch area	Ongoing	develop partnerships - very high applying for other grants - high-medium
	weekend and evening service is not provided	funding	obtaining additional funds or other grants; looking at partnership opportunities (see above group#1)	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging,	Ongoing	develop partnerships - very high applying for other grants - high-medium
Shawano CAP and Koeppen's are able to take trips		cost of using the these services				

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In the future, there will be one phone number that users will be able to call and then the user will be directed to what service they can use			established an 800# in summer 2007	transportation provider		
are providing weekday and identified a lot of the needs of the community and implementing their goals						
transportation advisory committee in place for the TDP; found a need to have a standing committee	putting someone who is a student (high school or college representative), elderly, or has a disability person on the committee		formally inviting these groups to participate; find out what is going on with the WisDOT tribal task force	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging, consumers, WisDOT (Madison) tribal task force, WisDOT contact at the Bureau of Transportation Safety, Menominee Highway Safety Committee	transportation advisory committee - ongoing; WisDOT Tribal Task Force - Fall of 2006	Committee - Very High; WisDOT Tribal Task Force - high
already go beyond ADA requirements						
do value all community members						
cost is reasonable for the customer (\$2.50) and is demand responsive, no 24 hour notice needed						
provided transportation for all requests (not just medical, provide social and recreation, food outlets, etc.)						
connect with the customer (i.e. deal with middle school kids with high manner - no challenges); going beyond just providing a transportation service; open communication with suggestions						

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training that the drivers have (annual training, CPR/First aid, defensive driving, fire extinguishing, passenger assistance, drug and alcohol, hippa, etc.)	put drivers through some behavior and communication training, AED training		Working with the division of disability and elders services and options for independent living	transportation provider, drivers, division of disability and elders services, options for independent living, consumers,	Ongoing	high
will be partnering with the clinic	continue to look at partnerships to get additional funding or to pool money together		looking at formation of partnerships already	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging,	Ongoing	develop partnerships - very high applying for other grants - high-medium
	working with the college to provide transportation to and from the college campus all classes, but evening classes in particular (see above)		see above	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging,	Ongoing	develop partnerships - very high applying for other grants - high-medium
	partnership with the casino for employees and customers		looking at formation of additional partnerships	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging,	Ongoing	develop partnerships - very high applying for other grants - high-medium
have scheduled shopping trips for the general public and elders, etc.	provide public transportation for elders for other tribal events/meetings around the state		looking at formation of additional partnerships	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging,	Ongoing	develop partnerships - very high applying for other grants - high-medium
	Examine whether or not the provision of service are being done in the most cost-effective manner		Cost-Benefit Analysis Study conducted between the Menominee Tribe, Menominee County, and the East Central Wisconsin Regional Planning Commission	Menominee Tribe, Menominee County, East Central Wisconsin Regional Planning Commission	Examine as part of the TDP development process	High

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	coordination between the public transportation system in Menominee and the Shawano County system; establish partnerships with the Community Action Board, University of Wisconsin.		will be taking and meeting with Shawano County and other agencies (i.e. Oneida, etc) before the clinic partnership is started (before August 1, 2007)	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging, Shawano County specialized transportation coordination council	by January 2010/ongoing	develop partnerships - very high applying for other grants - high-medium
	continue forming partnerships		establish a transit commission, partnership formations (see above)	transportation provider, the standing committee, Menominee County and tribe, casino, college, health care facilities, aging,	by April 2010	develop partnerships - very high applying for other grants - high-medium
identified the needs of the customers; they have a plan and they are looking at implementation						
very efficient system by providing 200-240 trips daily and on-demand response						
have the support of the leadership within the county and the tribe for the public transportation services						