



WINNEBAGO COUNTY SPECIALIZED TRANSPORTATION COORDINATED PLAN

2024-2028

ADOPTED
OCTOBER 27, 2023



EAST CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

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ABSTRACT

TITLE: Winnebago County Specialized Transportation Coordinated Plan 2024-2028

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SUBJECT: A five-year County Transportation Coordination Plan

DATE: 10/27/2023

PLANNING AGENCY: East Central Wisconsin Regional Planning Commission

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Federal transit law, as amended by Bipartisan Infrastructure Law (BIL) (2021), requires that projects selected for funding under the Section 53.10 (Enhanced Mobility of Seniors and Individuals with Disabilities Program) be “included in a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed and approved through a process that includes participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public.” This planning document fulfills those requirements.

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PURPOSE

Legislation

The Bipartisan Infrastructure Law (BIL) was signed into law on November 15, 2021 and supersedes the Fixing America's Surface Transportation (FAST) Act. The BIL and predecessor transportation legislation require that all urbanized areas have a comprehensive, cooperative, and continuing planning process in place to guide effective use of federal funding assistance. BIL planning requirements reemphasize the integral relationship of land use with transportation infrastructure, as well as the need to address all mobility from a multimodal perspective. Additional areas of challenge under BIL include:

- Improving mobility on America's highways;
- Creating jobs and promoting economic growth; and
- Accelerating project delivery and promoting innovation.

To carry out the comprehensive planning program, legislation has reconfirmed the role of a cooperative planning institution, the RPC/MPO, to guarantee that all aspects of the urbanized area will be represented in the plan's development and that planning will be conducted on a continuing basis. As the designated planning institution for Calumet County, the East Central Wisconsin Regional Planning Commission is responsible for carrying out these transportation planning responsibilities.

The Federal Transit Administration (FTA) established the Section 53.10 program to assist elderly and disabled persons with transportation needs. FTA, on behalf of the Secretary of Transportation, distributes the funds annually appropriated to the states based on an administrative formula that considers the number of elderly individuals and individuals with disabilities. Title 49 U.S.C. 53.10(a)(1) authorizes funding for public transportation capital projects planned, designed, and carried out to meet the special needs of elderly individuals and individuals with disabilities.

The FTA requires specialized transportation projects funded under Section 53.10 be included in a "locally developed coordinated public transit-human services transportation plan" to ensure that applicants are coordinating services with other private, public and non-profit transportation providers. The Wisconsin Department of Transportation (WisDOT) concurs, as "projects funded with 85.21 aids should be held to the same standard, and consequently requires counties to demonstrate how project(s) meet a goal/strategy outlined in the most recent coordinated transportation plan." WisDOT additionally requires that administrators participate in the ongoing development and review of these local coordination plans, and transportation coordination is addressed in public hearings held as part of the 85.21 grant application development process.¹

¹ <https://wisconsindot.gov/Documents/doing-bus/local-gov/astnce-pgms/transit/8521-guide.pdf>

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PLANNING PROCESS

County Coordination Plan

A County Specialized Transportation Coordinated Plan is a five year plan dedicated to sharing resources both intra and inter county to assist the transportation disadvantaged public in getting rides based on their individual mobility needs. Broad and encompassing strategies and actions are developed to enhance the mobility needs of the elderly and disabled for the life of the plan.

Required Elements

According to Federal Transit Administration (FTA) rules, a county human service-public transportation coordinated plan must include the following four elements:

1. An assessment of available services that identifies current transportation providers (e.g., public, private and nonprofit);
2. An assessment of the transportation needs for individuals with disabilities and older adults. The assessment can be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts and gaps in service;
3. Strategies, activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
4. Priorities for implementation based on resources (from multiple program sources), time, and feasibility for implementing specific strategies and/or activities identified

Timeline

ECWRPC will submit the final County Coordination Plan to WisDOT no later than November 15, 2023. The plan will go into effect for the five year period from 2024 to 2028.

Plan Implementation & Keeper of the Plan

The County Coordination Plan will be implemented by the designated keeper of the document:

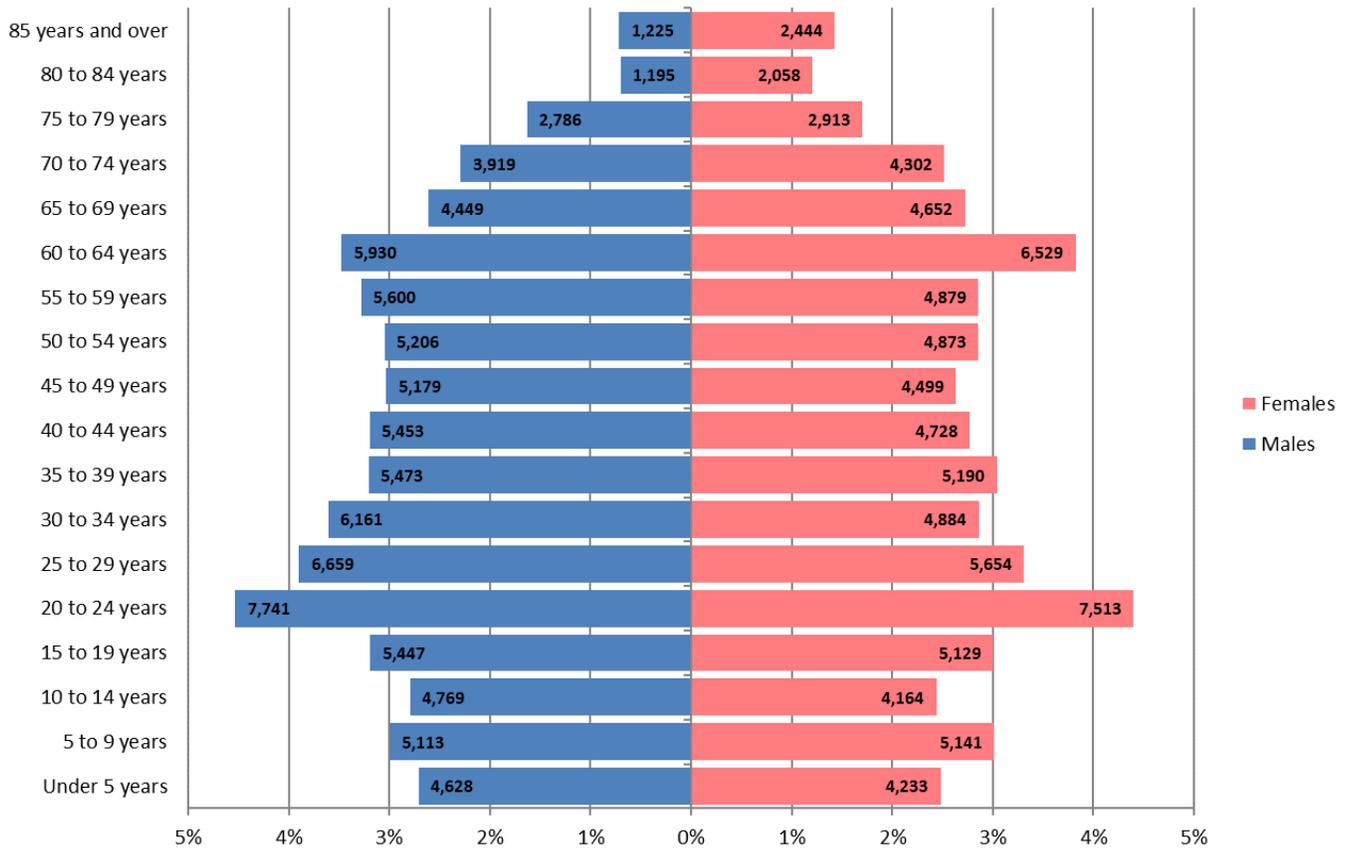
Nicole Davis-Dawald
Aging and Resource Program Supervisor
(920) 236-4668
NDavis-Dawald@winnebagoctywi.gov

DEMOGRAPHIC PROFILE

Population by Age

The total population of Winnebago County is estimated to be 170,718. The largest age cohorts are 20-24 years, 60-64 years, and 25-29 years making up 8.94 percent, 7.30 percent, and 7.21 percent of the population respectively.

Figure 1: Population Age By Cohort 2017-2021



Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates, Table B010

Disability Characteristics

A. Portion of the population with a disability

It is estimated that 21,566 people in Winnebago County, 13 percent of the population, are living with a recognized disability.

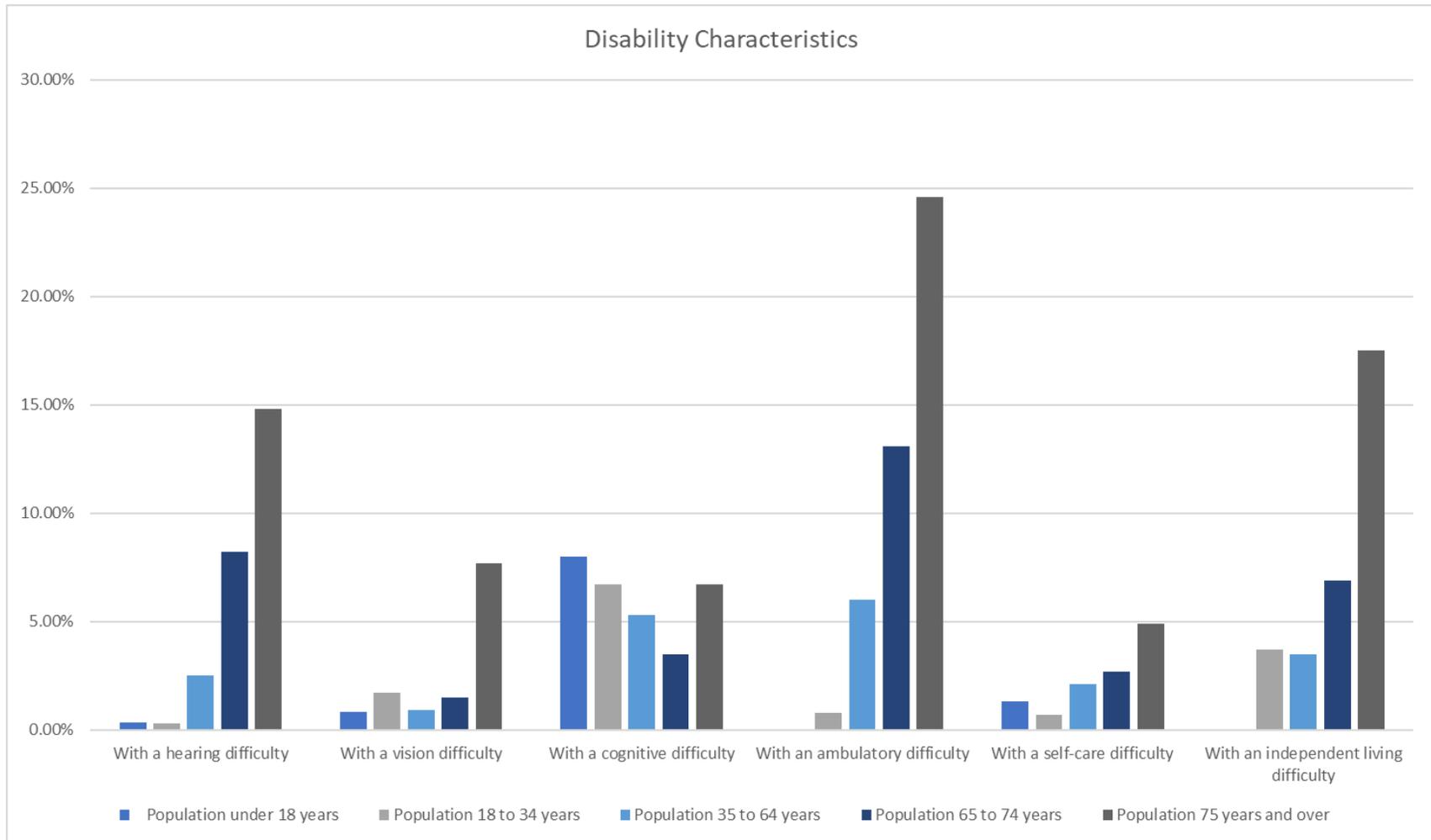
Table 1: Winnebago County Disability Characteristics

	With a hearing difficulty		With a vision difficulty		With a cognitive difficulty		With an ambulatory difficulty		With a self-care difficulty		With an independent living difficulty	
	%	Estimate	%	Estimate	%	Estimate	%	Estimate	%	Estimate	%	Estimate
Population under 18 years	0.4%	122	0.85%	288	8.00%	2,003	0.00%	-	1.30%	335		
Population 18 to 34 years	0.3%	133	1.70%	714	6.70%	2,815	0.80%	356	0.70%	303	3.70%	1,558
Population 35 to 64 years	2.5%	1,528	0.90%	540	5.30%	3,263	6.00%	3,659	2.10%	1,311	3.50%	2,147
Population 65 to 74 years	8.2%	1,408	1.50%	252	3.50%	603	13.10%	2,239	2.70%	460	6.90%	1,174
Population 75 years and over	14.8%	1,762	7.70%	914	6.70%	794	24.60%	2,921	4.90%	581	17.50%	2,078
Total	3.0%	4,953	1.6%	2,708	5.7%	9,478	5.5%	9,175	1.8%	2,990	4.2%	6,957

B. Types of disabilities

The highest percentage of the population with disabilities is seen among the older age cohort. Ambulatory difficulty and independent living difficulty are the most prevalent disabilities among the older cohorts, while cognitive difficulty is the most prevalent among the younger age cohorts.

Figure 2: Percent of Winnebago County Population with Disabilities 2017-2021



Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates, Table S1810

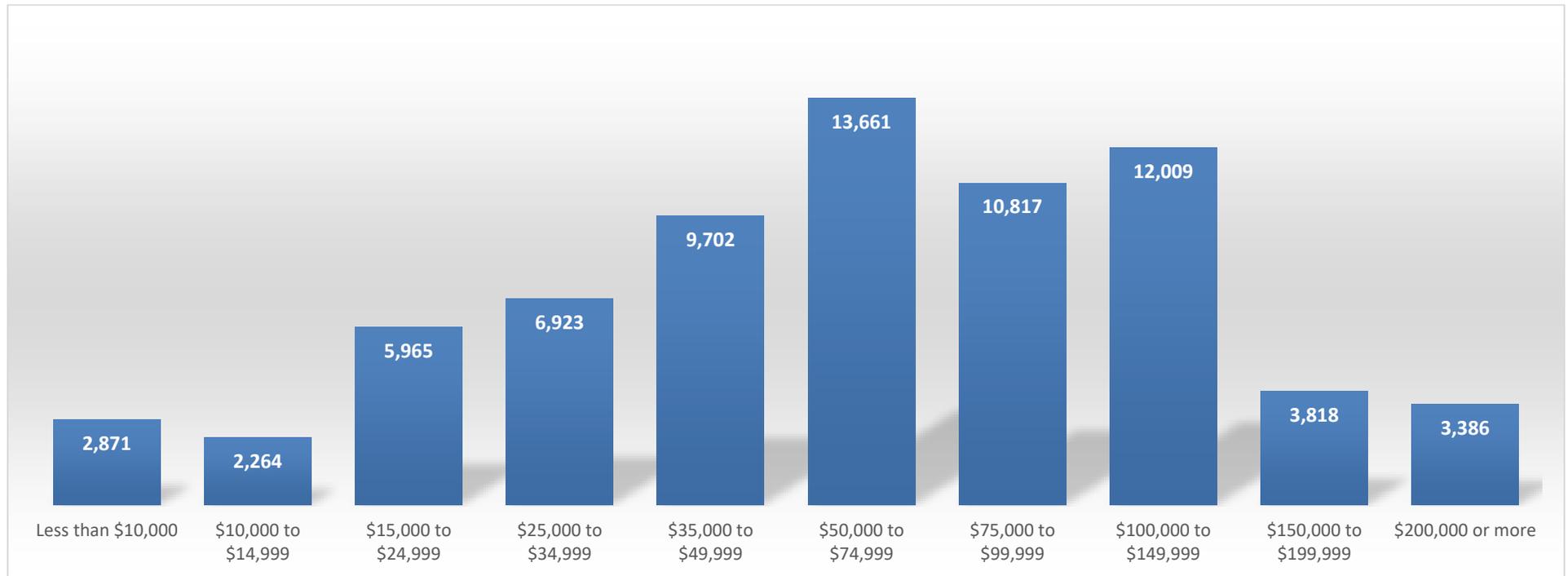
Assessment of needs

Based on the data previously illustrated and discussions with community members, the main focal points of disability services in Winnebago County need to serve older adults and focus on expansion of access to services. Strategies for implementation are explored in the Action Plan (**Table 7**).

Income & Poverty

The median household income in Winnebago County is \$63,938. It is estimated that 15.6 percent of the households in Winnebago County have a household income below \$25,000.

Figure 3: Winnebago County Household Income 2017-2021



Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates, Table DP03

Based on the U.S. Census poverty threshold, it is estimated that 19,676 individuals live below the poverty level in Winnebago County. This is equivalent to 12 percent of the population of the county.

Table 2: Population in Poverty, Winnebago County 2017-2021

	Winnebago County, Wisconsin		
	Total	Below poverty level	Percent below poverty level
Label	Estimate	Estimate	Estimate
Population for whom poverty status is determined	163,930	19,676	12.00%
AGE			
Under 18 years	33,479	5,807	17.30%
Under 5 years	8,811	1,640	18.60%
5 to 17 years	24,668	4,167	16.90%
Related children of householder under 18 years	33,335	5,663	17.00%
18 to 64 years	101,440	11,596	11.40%
18 to 34 years	39,913	7,692	19.30%
35 to 64 years	61,527	3,904	6.30%
60 years and over	41,203	3,070	7.50%
65 years and over	29,011	2,273	7.80%
SEX			
Male	82,611	8,673	10.50%
Female	81,319	11,003	13.50%

Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates, Table S1701

U.S. Census Bureau Poverty Threshold

Following the Office of Management and Budget's (OMB) Statistical Policy Directive 14, the Census Bureau uses a set of money income thresholds that vary by family size and composition to determine who is in poverty. If a family's total income is less than the family's threshold, then that family and every individual in it is considered in poverty. The official poverty thresholds do not vary geographically, but they are updated for inflation using the Consumer Price Index (CPI-U). The official poverty definition uses money income before taxes and does not include capital gains or noncash benefits (such as public housing, Medicaid, and food stamps).²

Table 3: Poverty Thresholds for 2022 by Size of Family and Number of Related Children Under 18 Years (\$)

Size of family unit	Weighted average thresholds	Related children under 18 years								
		None	One	Two	Three	Four	Five	Six	Seven	Eight or more
One person (unrelated individual):	14,880									
Under 65 years.....	15,230	15,225								
65 years and over.....	14,040	14,036								
Two people:	18,900									
Householder under 65 years.....	19,690	19,597	20,172							
Householder 65 years and over.....	17,710	17,689	20,095							
Three people.....	23,280	22,892	23,556	23,578						
Four people.....	29,950	30,186	30,679	29,678	29,782					
Five people.....	35,510	36,402	36,932	35,801	34,926	34,391				
Six people.....	40,160	41,869	42,035	41,169	40,339	39,104	38,373			
Seven people.....	45,690	48,176	48,477	47,440	46,717	45,371	43,800	42,076		
Eight people.....	51,010	53,881	54,357	53,378	52,521	51,304	49,760	48,153	47,745	
Nine people or more.....	60,300	64,815	65,129	64,263	63,536	62,342	60,699	59,213	58,845	56,578

Source: U.S. Census Bureau, 2023. Note: The source of the weighted average thresholds is the 2023 Current Population Survey Annual Social and Economic Supplement (CPS ASEC)

² <http://www.census.gov/topics/income-poverty/poverty/guidance/poverty-measures.html>

EXISTING TRANSPORTATION ASSETS

Provider Inventory

Winnebago County is served by several public and private transportation agencies, many of which provide specialized transportation options to meet the needs of individuals with disabilities, low income and seniors. A list of county-wide transportation providers is included in **Table 4**.

Table 4: Existing Transportation Assets

Program	Website	Phone	Additional Info	Locations/ Operators
ADVOCAP	https://www.advocap.org/services/transportation/	(920) 426-0150		ADVOCAP
Bus Buddy Program		(920) 225-1740	Any adults or children with or without disabilities	Lutheran Social Services of Wisconsin
Covey (Cerebral Palsy Org)	https://covey.org/	(920) 424-4071	Clients only	Cerebral Palsy and ARC
Dial-a-Ride Northern Winnebago	http://www.foxcrossingwi.gov/departments/finance/dial-a-ride-application-information/ https://www.ci.neenah.wi.us/departments/community-development/dial-a-ride/	Fox Crossing: (920) 832-5789 Neenah/ Menasha: (920) 734-4546	Age 60 and over (Ambulatory); individuals with qualifying disabilities	Village of Fox Crossing, City of Neenah, City of Menasha, Fox Valley Cab, Running Inc.
Dial-a-Ride Oshkosh	https://www.ci.oshkosh.wi.us/seniorservices/	(920) 235-7000	Residents ages 60+ (Ambulatory)	City of Oshkosh, City Cab
Fox Valley Cab	https://www.foxvalleycab.com/	(920) 734-4545 Toll-Free: 1(877) 734-4546		Fox Valley Cab
Go Connect Pilot Program	https://www.ci.oshkosh.wi.us/transit/SpecialPrograms/Go_Connect.aspx	(920) 235-7001	All Riders	Go Transit
Go Transit Access to Jobs	https://www.ci.oshkosh.wi.us/transit/SpecialPrograms/access-to-jobs.aspx	(920) 232-5340	Must Live and Work in Oshkosh	GO Transit
Go Transit Rural Programs	https://www.ci.oshkosh.wi.us/transit/SpecialPrograms/rural-riders.aspx	(920) 232-5340	Age 60+; individuals with disabilities	

Going Places Informational Brochure	https://www.co.winnebago.wi.us/sites/default/files/uploaded-files/going_places_2020.pdf	(920) 232-5340	Disabled or 60+	Oshkosh City Cab Company, Inc.
Lakeside Packaging Plus	https://lakesidepackagingplus.com/	Neenah: (920) 725-8241 Oshkosh: (920) 231-0870	Disabled, must be enrolled or in their day care program	
Make the Ride Happen	https://www.maketheridehappen.org/	(920) 225-1719	Over age 65	Make the Ride Happen
Oshkosh City Cab Program	https://www.ci.oshkosh.wi.us/transit/SpecialPrograms/riders-with-disabilities.aspx	(920) 232-5340	Elderly and disabled	Oshkosh City Cab Company, Inc.
Valley Transit Connector	https://myvalleytransit.com/vt-connector/	(920) 832-5800		Fox Crossing, Neenah, Menasha, Valley Transit
Valley Transit Senior Transport	https://myvalleytransit.com/senior-transportation-services/	(920) 832-5800	Age 65+, individuals with disabilities	Fox Crossing, Neenah, Menasha, Valley Transit
Veyo – NEMT	https://wi.ridewithveyo.com/	(866) 907-1493	Badger Care, only Medicaid covered services	
Winnebago Catch-a-Ride	https://www.maketheridehappen.org/services/winnebago-catch-a-ride/	(920) 225-1719	Age 18+	Volunteers
Winnebago Dept Veteran Services	https://www.co.winnebago.wi.us/veterans	(920) 232-3400		

PARTICIPATION SOLICITATION

Outreach Efforts

Public participation throughout the planning process was solicited through a variety of means including surveys, flyers, invitation emails, newsletter articles, newspaper announcements, and personal calls. Survey and public meeting announcements were also shared online through website postings and via social media outlets. Evidence of the various ways public participation was solicited are located in **Appendix A**.

PUBLIC FACILITATION – ASSESSMENT, STRATEGIES, RESPONSIBILITY AND PRIORITIZATION

Process and Methods

Given that 49 U.S.C. 5310 and Wis. Stat. 85.21 place a large emphasis on “locally-developed, coordinated public transit-human services transportation” planning, this specialized transportation coordination plan focuses on incorporating significant public contribution. The public input meetings integrated informational presentation (on topics such as the legislation, nature of the specialized transportation coordination plan, and demographic data) and public participation (on topics such as existing specialized transportation infrastructure and generating and prioritizing goals).

The public participation meeting followed the process outlined below. Presentation slides, meeting materials, and a summary of proceedings are included in **Appendix C**.

- **Setting:** A cohesive, communicative environment was created by arranging seating in the round to encourage inter-group discussion.
- **Presentation and Information:** Slides and information were presented to the group, illustrating the results of the survey and processes, goals, and objectives from previous iterations of the coordinated plan.
- **Group Discussion:** Conversations and group input determined actions the previous plan executed well, areas for improvement, and general goals, needs, and concerns raised by different organizations and community members.
- **Questions:** Questions were welcomed at all points during the meeting to ensure a clear exchange of information, communication, and sharing of new ideas/concerns.
- **Goal Refining and Creation:** The group examined the goals that were set as part of the previous Specialized Transportation Coordination Plan. Goals that had been accomplished were removed; goals that had not yet been accomplished were modified and updated. Following this, new goals were created.
- **Identification of Priorities:** Group members ranked the goals to determine priority by placing dots on the goals; the number of dots were totaled, with the most dots indicating highest priority. Members were also asked to complete a meeting evaluation.

Identified Gaps and Opportunities

The following list was developed after group discussion regarding the current state of specialized transportation services. Gaps are listed in **Red**, followed by opportunities for improvement listed in **Blue**.

- **Inability to get rides when needed:** Participants noted that scheduling rides can be difficult and there is sometimes a long waiting period. For example, some programs require a ride be scheduled 2 or more days in advance. There is also a buffer, where the ride could arrive anytime during a certain time window.
- **Expand the public transportation system:** Group members noted that there are many unserved areas by the current public transportation system. They also noted that it would be desirable for it to run more frequently.
- **Plan falling short of implementation:** Members of the group that participated in the Specialized Transportation Coordination Plan process in 2018, noted that though a number of the goals were achieved in the established timeframe, there has been a disconnect between the plan and implementation of goals.
- **Uber and Lyft:** The group identified Uber and Lyft as providing competition for local transportation providers, but not providing specialized transportation themselves. This can limit the resources of the transportation providers who are providing specialized transportation services and reduce the effectiveness of these programs.
- **Demand Exceeding Capacity:** Some organizations are finding that demand for the service exceeds their capacity to provide that service.
- **Rural to Urban Divide:** Participants uncovered a difficulty in getting from rural area to urban areas and from urban area to rural areas via public and/ or specialized transportation.
- **Exclusive Programs:** Programs located outside of city limits may not qualify for certain programs, which could limit the effectiveness of specialized transportation in rural areas.
- Relying on a small number of providers to provide a big service, they get overwhelmed
- **More Vision:** Participants listed greater cooperation and collective vision setting as an opportunity among local government agencies and transportation providers.
- **Incorporate Social Activities:** The group identified an opportunity involving the incorporation of social activities into the specialized transportation framework, which could be beneficial in combatting isolation.
- **In-house Government Programs:** Members of the group offered the idea of governments providing specialized transportation services in house as an opportunity.
- **Education:** Educating the public on available transportation services was identified as an opportunity for growth. Results of a brainstorm suggested a survey to uncover the number of people that know about/ use services, finding ways to increase response numbers/ rates for existing surveys, and finding more places to advertise the services.

Action Plan

An action plan is a detailed plan illustrating the steps that should be taken, or activities that should be performed for the vision to be achieved. Within this action plan are sub actions denoted by a number and the corresponding action, responsible department/entity, deliverables/outcomes and priority for completion. The following figure illustrates the actions/recommendations for this coordination plan

Table 5: Coordinated Services Action Plan

Priority	Strategies & Goals	Activities	Person(s) Responsible	Roadblocks to Implementation
1	Have county supported vision for transportation throughout the county, engaging the county executive and planning department	<ul style="list-style-type: none"> • Complete streets policy • Bike ped • Engage county executive's office • Engage planning department • Create transportation office/ department 	Winnebago County, ECWRPC	<ul style="list-style-type: none"> • Schedule Conflicts • Large Workloads • Difficulty in collaboration across departments
2	Identify sustainable transportation options for employment including evening/ weekend and rural/ non-specialized customers. Additional affordable and accessible options.	<ul style="list-style-type: none"> • Scale to meet demand • Look for case studies/ examples/ models 	Winnebago County, Transportation Providers	<ul style="list-style-type: none"> • Limited staff availability in evenings and weekends • Extended operating hours for transportation providers • Lack of funding

3	Expand non-emergency medical transport options		Winnebago County, Transportation Providers	<ul style="list-style-type: none"> • Lack of funding • Difficult to coordinate between the many different providers
4	Advocate for the existence of additional weekend transportation options	<ul style="list-style-type: none"> • Improve resources (more drivers, more cabs) • Work with employers • Fundraising/ financing 	Winnebago County, Transportation Providers	<ul style="list-style-type: none"> • Many companies that run these programs face competition from Uber, etc. for their general services, which can limit their specialized services • Limited staff availability on weekends • Difficulty reaching out to and coordinating to the extensive list of employers
5	Enhance support for rural transportation needs		Winnebago County, Transportation Providers	<ul style="list-style-type: none"> • Broad coverage area could stress resources • Lack of funding • Lack of vehicles, staffing, and other resources
6	Coordinate with healthcare agencies to improve medical transportation options	<ul style="list-style-type: none"> • Work with LSS/ MTRH on this 	Winnebago County, Healthcare Providers	<ul style="list-style-type: none"> • Difficult to coordinate across all health care providers

7	Advocate for Regional Transit Authority (RTA) legislation	<ul style="list-style-type: none"> Learn from Minnesota 	Winnebago County, Citizens	<ul style="list-style-type: none"> Challenging to coordinate across jurisdictional boundaries
8	Improve ease and availability of specialized transportation options/ information to priority user populations and their support systems/ service organizations processes to better plan for services	<ul style="list-style-type: none"> Can use/ expand on "Going Places" brochure/ database 	Winnebago County	<ul style="list-style-type: none"> The list of specialized transportation services changes frequently, so it's hard to keep information up to date Requires planning on how to operationalize distribution to the target population Lack of funding for promotional materials
9	Coordinate with healthcare providers, jail, Winnebago County Mental Health Institution on discharge time transportation	<ul style="list-style-type: none"> County-wide task group Communication among entities Meeting people where they go 	Winnebago County, Jail, Healthcare Providers	<ul style="list-style-type: none"> Jail discharge times are currently in the overnight timeframe, which could be difficult for transportation providers Other discharge times may be inconsistent
10	Continue to improve/ expand local, regional, and state transportation coordination efforts with mobility managers, transportation agencies, providers, and advocates		Winnebago County, ECWRPC, Transportation Providers, State of Wisconsin	<ul style="list-style-type: none"> Difficult to coordinate between agencies and at different governmental scales

Evaluation

Meeting evaluations were distributed at the conclusion of the public facilitation and are included in **Appendix B**.

PLAN ADOPTION & AMENDMENT PROCEDURE

Coordination Committee

The Coordination Plan Keeper (noted above in the Planning Process section) will work with relevant county committees to monitor and implement the County Coordination Plan for the duration of this plan effective 2024 – 2028.

Plan Approval

The Coordination Plan is formally adopted when the following criterion is met:

1. The East Central Wisconsin Regional Planning Commission resolution to formally approve the Winnebago County Specialized Transportation Coordinated Plan for the five-year duration. The resolution can be found in **Appendix D**.

Amendment Procedure

1. A narrative summary describing the reason for the coordination plan amendment and the process used is created;
2. Notify the county 'Keeper of the Plan', who then informs ECWRPC of proposed change(s) to the document;
3. Submit amendments to the County's transportation coordination committee (or similar group) for approval;
4. ECWRPC will notify WisDOT of the change(s) and send the revised document.

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MEETING OUTREACH

APPENDIX A



Invite Letter



Join Our Local
Transportation Discussion!



Winnebago County
Specialized Transportation
Coordinated Plan
2024 – 2028
Community Meeting

Date: Wednesday, September 6, 2023

Time: 12:00 pm – 2:00 pm

Location: Oshkosh Community YMCA (Downtown Y Location)
Multi-Purpose Room
324 Washington Ave
Oshkosh, WI

Presenters: East Central Wisconsin Regional Planning Commission and
Nicole Davis-Dawald

Purpose: To gain public input on transportation experiences of Winnebago County
community members, identify transportation gaps and develop solutions that help
people get where they need to go.

Contact Information: For more information on the meeting and accommodations
Nicole Davis-Dawald,
NDavis-Dawald@winnebagocountywi.gov
(920) 236 - 4668

Unable to Attend? If you are unable to attend, submit comments via email at
NDavis-Dawald@winnebagocountywi.gov.

Invitees

Table 6: List of Invitees

Name	Organization	Street	City	Zip	Phone	Email
Ryan Rasmussen	Oshkosh Area Community Pantry	2551 Jackson St.	Oshkosh, WI	54901	(920) 651-9960	director@oacptoday.org
Alisa Richetti	Aging and Disability Resource Center	220 Washington Ave.	Oshkosh, WI	54903	(920) 236-1227	arichetti@winnebagocountywi.gov
Kim Patterson	CarePatrol	3701 E Evergreen Dr. #275	Appleton, WI	54913	(920) 428-0827	kpatterson@carepatrol.com
Daniel Braun	Oshkosh Seniors Center				(920) 232-5300	dbraun@ci.oshkosh.wi.us
Al Rolph	Salvation Army					Al.rolph@usc.salvationarmy.org
Carol Kasimor	City of Neenah					ckasimor@ci.neenah.wi.us
Bethanie Gengler	Oshkosh Herald/ Neenah News					bethanie@neenahnewsnow.com
Errah Wheel	Oshkosh YMCA					ErrahWheel@oshkoshymca.org
Kate Yates	Fox Cities YMCA					kyates@ymcafoxcities.org
Anne Schaefer	City of Oshkosh					ASchaefer@ci.oshkosh.wi.us
Sandra Toland	Oshkosh Public Library					toland@oshkoshpubliclibrary.org
Alana Erickson	Winnebago County					AErickson@winnebagocountywi.gov

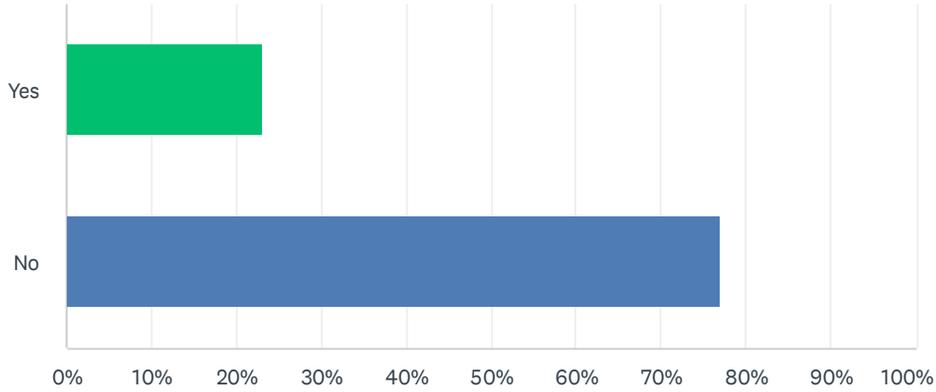
SURVEY DATA

APPENDIX B



Q1 Do you currently use specialized transportation services provided in your county? (e.g. senior transportation services, volunteer driver services, taxi, public transit, etc.)

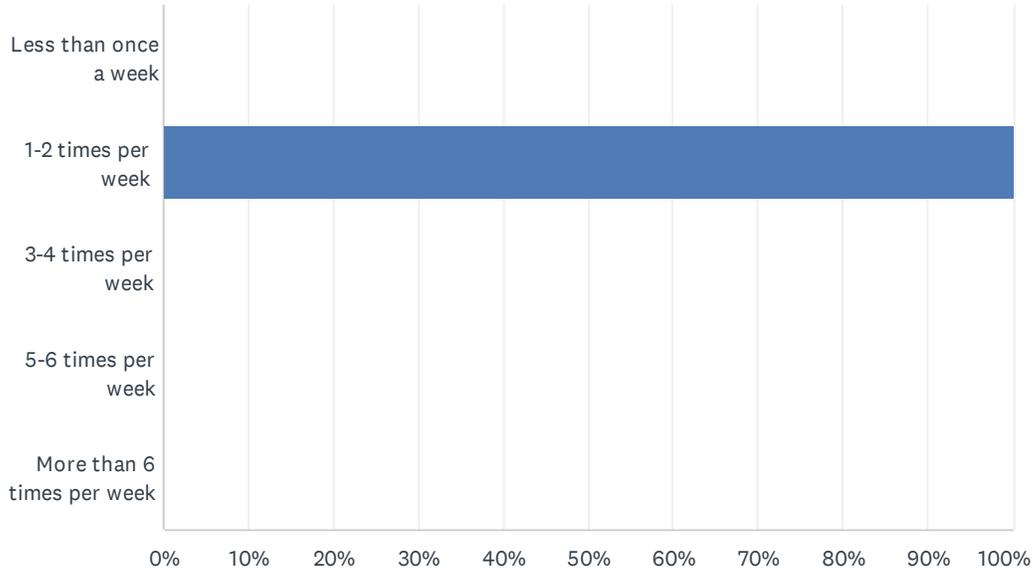
Answered: 13 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	23.08%	3
No	76.92%	10
TOTAL		13

Q2 How often do you use specialized transportation services provided in your county?

Answered: 1 Skipped: 12



ANSWER CHOICES	RESPONSES
Less than once a week	0.00% 0
1-2 times per week	100.00% 1
3-4 times per week	0.00% 0
5-6 times per week	0.00% 0
More than 6 times per week	0.00% 0
TOTAL	1

Q3 How do you rate the current specialized transportation options in your area? (Public, private, and non-profit) Scale: 1 = not reliable, 7 = very reliable

Answered: 1 Skipped: 12

3.0 
average rating

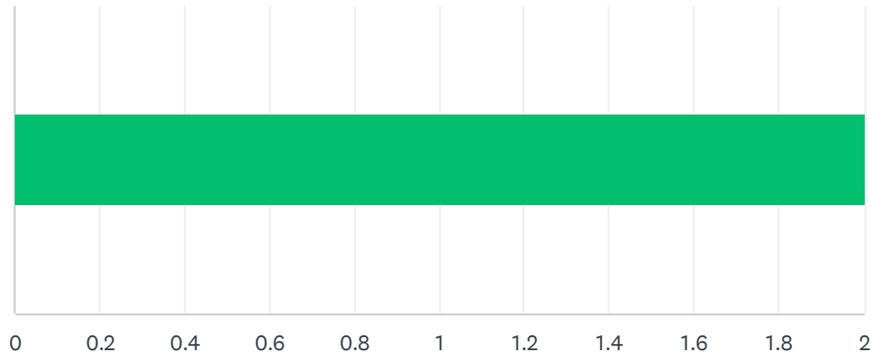


	1	2	3	4	5	6	7	TOTAL	WEIGHTED AVERAGE
😊	0.00% 0	0.00% 0	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	3.00

#	WHY DO YOU GIVE THIS RATING?	DATE
1	Sometimes late or to restrictive on schedule	9/6/2023 1:36 PM

Q4 Transportation services provided are convenient and meet my needs.

Answered: 1 Skipped: 12

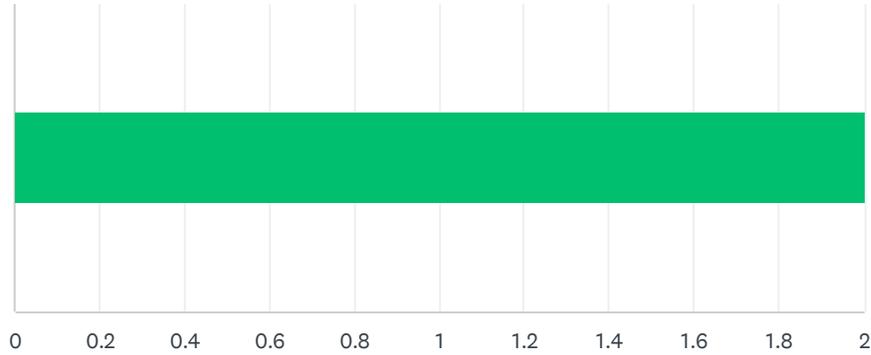


ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	2	2	1
Total Respondents: 1			

#	DATE
1	9/6/2023 1:36 PM

Q5 Drivers are professional and courteous.

Answered: 1 Skipped: 12

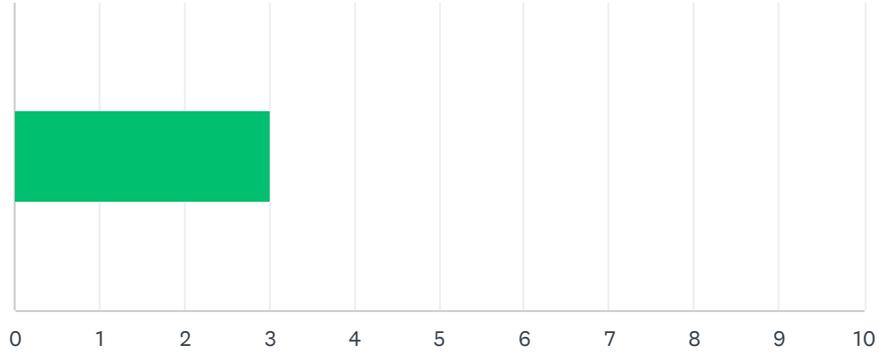


ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
		2	1
Total Respondents: 1			

#	DATE
1	9/6/2023 1:36 PM

Q6 Transportation provider's vehicles have equipment to meet my needs (ramp, lift, straps, railings, etc.)

Answered: 1 Skipped: 12

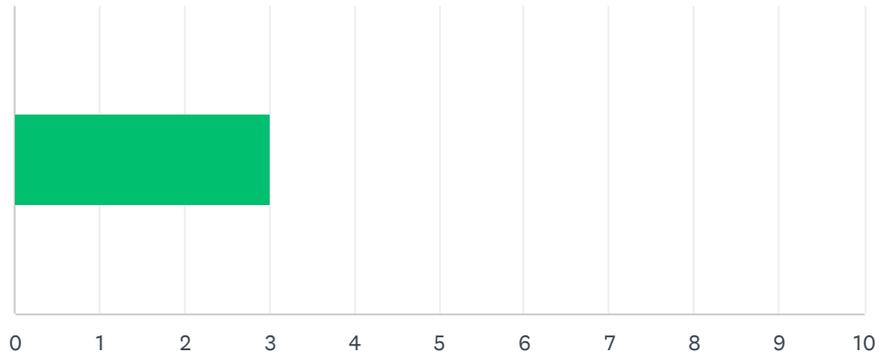


ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	3	3	1
Total Respondents: 1			

#		DATE
1	3	9/6/2023 1:36 PM

Q7 Vehicles are well maintained.

Answered: 1 Skipped: 12

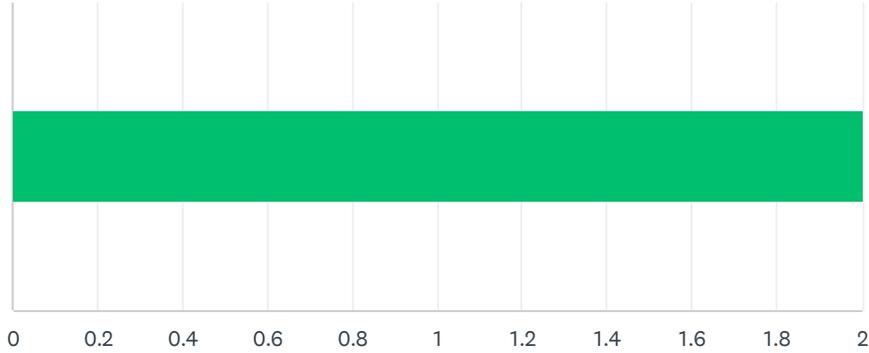


ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	3	3	1
Total Respondents: 1			

#		DATE
1	3	9/6/2023 1:36 PM

Q8 County specialized transportation services allow me to make it to my destination on time.

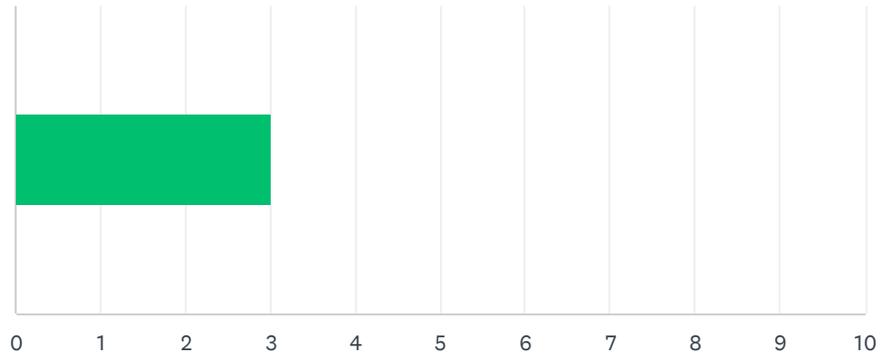
Answered: 1 Skipped: 12



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	2	2	1
Total Respondents: 1			
#			DATE
1	2		9/6/2023 1:36 PM

Q9 I feel safe when I use these services.

Answered: 1 Skipped: 12

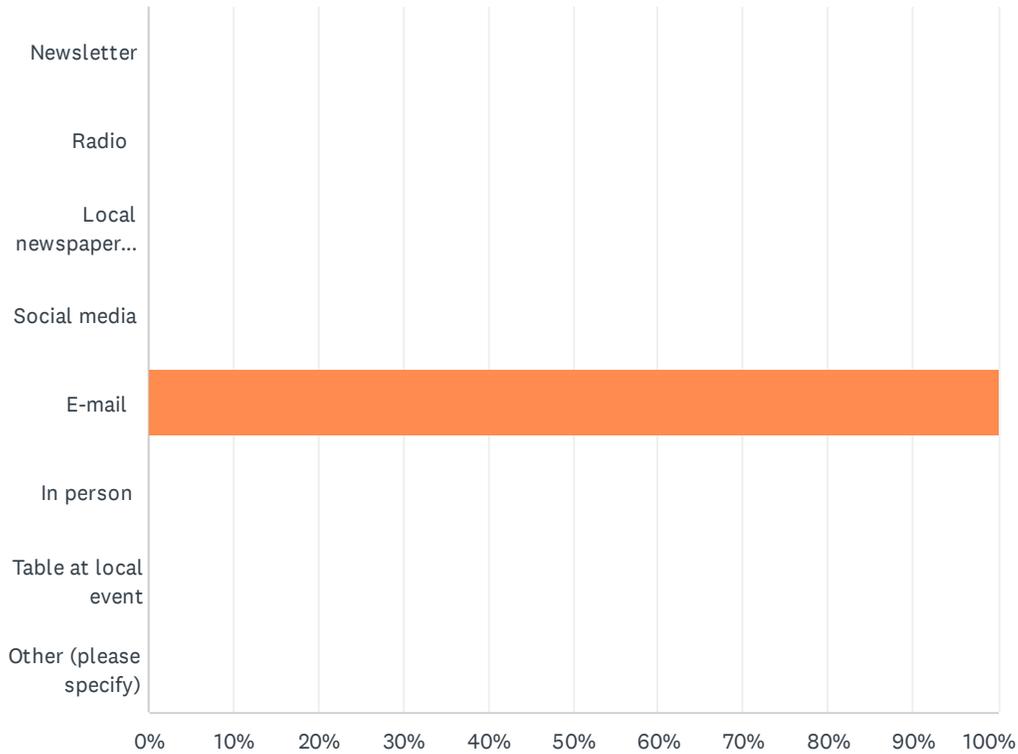


ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	3	3	1
Total Respondents: 1			

#		DATE
1	3	9/6/2023 1:36 PM

Q10 What is the best way to communicate information about specialized transportation services to you? (Check all that apply.)

Answered: 1 Skipped: 12



ANSWER CHOICES	RESPONSES
Newsletter	0.00% 0
Radio	0.00% 0
Local newspaper ad/article	0.00% 0
Social media	0.00% 0
E-mail	100.00% 1
In person	0.00% 0
Table at local event	0.00% 0
Other (please specify)	0.00% 0
Total Respondents: 1	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q11 Please provide any additional comments, thoughts, or questions about specialized transportation or transportation services.

Answered: 0 Skipped: 13

#	RESPONSES	DATE
	There are no responses.	

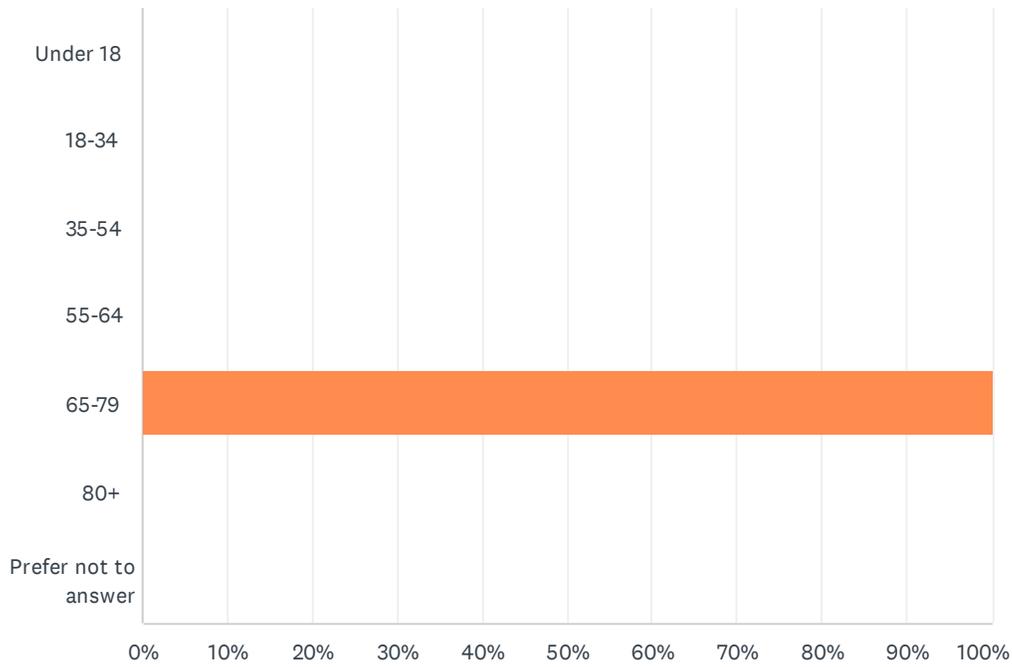
Q12 Current zip code

Answered: 1 Skipped: 12

#	RESPONSES	DATE
1	54956	9/6/2023 1:36 PM

Q13 Age range

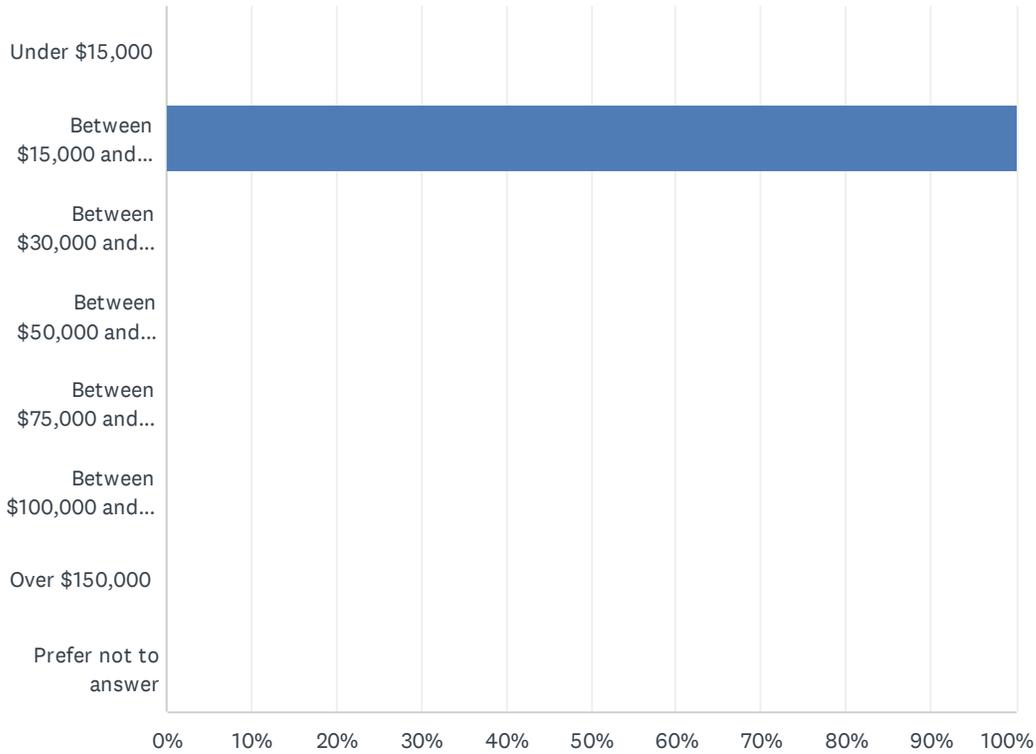
Answered: 1 Skipped: 12



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-34	0.00%	0
35-54	0.00%	0
55-64	0.00%	0
65-79	100.00%	1
80+	0.00%	0
Prefer not to answer	0.00%	0
TOTAL		1

Q14 Household Income

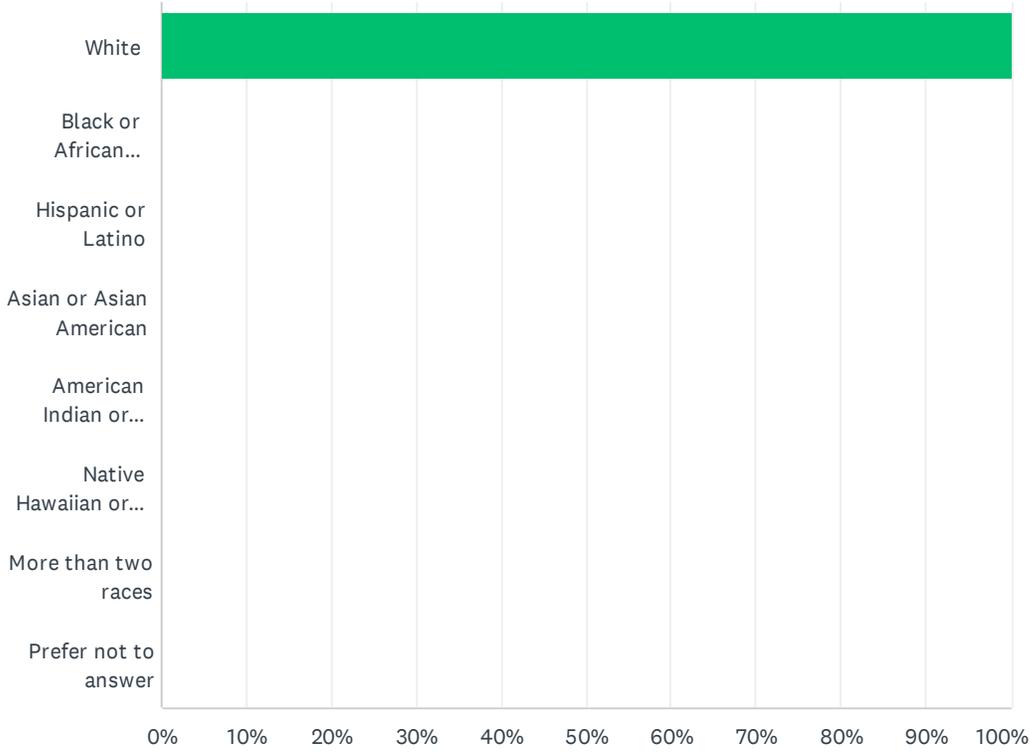
Answered: 1 Skipped: 12



ANSWER CHOICES	RESPONSES	
Under \$15,000	0.00%	0
Between \$15,000 and \$29,999	100.00%	1
Between \$30,000 and \$49,999	0.00%	0
Between \$50,000 and \$74,999	0.00%	0
Between \$75,000 and \$99,999	0.00%	0
Between \$100,000 and \$150,000	0.00%	0
Over \$150,000	0.00%	0
Prefer not to answer	0.00%	0
TOTAL		1

Q15 Race/Ethnicity

Answered: 1 Skipped: 12



ANSWER CHOICES	RESPONSES	
White	100.00%	1
Black or African American	0.00%	0
Hispanic or Latino	0.00%	0
Asian or Asian American	0.00%	0
American Indian or Alaska Native	0.00%	0
Native Hawaiian or other Pacific Islander	0.00%	0
More than two races	0.00%	0
Prefer not to answer	0.00%	0
TOTAL		1

Q16 How do you rate the current transportation options in your area?
 (Public, private, and non-profit) Scale: 1 = reliable, 7 = very reliable

Answered: 4 Skipped: 9

2.3 
 average rating

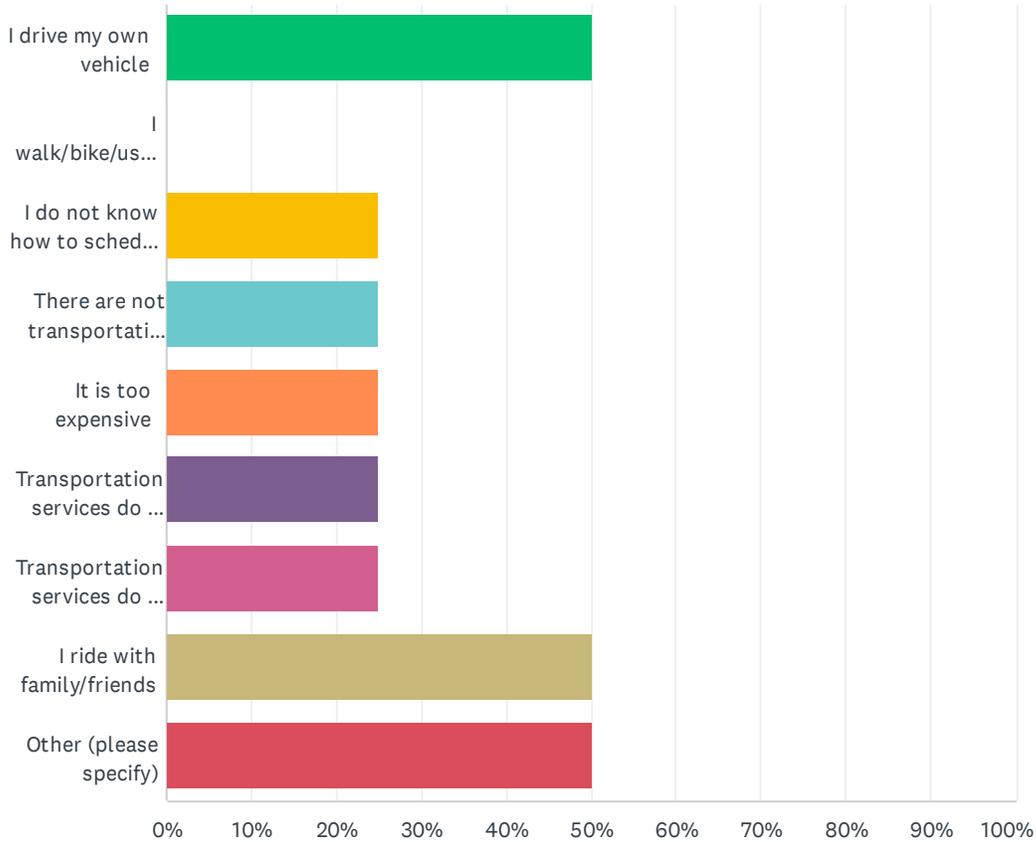


	1	2	3	4	5	6	7	TOTAL	WEIGHTED AVERAGE
😊	25.00%	50.00%	0.00%	25.00%	0.00%	0.00%	0.00%		
	1	2	0	1	0	0	0	4	2.25

#	WHY DO YOU CHOOSE THIS RATING?	DATE
1	I used to use the bus all the time but when they stopped picking up at any corner I was .7 mile away from closest stop. I am now 81 and without a vehicle with some physical inability to walk far. I would like to use bus again but think it is too challenging. Don't know about any other service than bus.	8/31/2023 10:07 PM
2	Have heard several stories of unreliability.	8/10/2023 4:06 PM

Q17 Please select the reasons why you do not utilize your county's specialized transportation services (Select all that apply)

Answered: 4 Skipped: 9



ANSWER CHOICES	RESPONSES	
I drive my own vehicle	50.00%	2
I walk/bike/use a mobility device to get where I need to go	0.00%	0
I do not know how to schedule a ride with my county's transportation services	25.00%	1
There are not transportation services offered close to where I live/work	25.00%	1
It is too expensive	25.00%	1
Transportation services do not run on time	25.00%	1
Transportation services do not run on the days and times that I need service	25.00%	1
I ride with family/friends	50.00%	2
Other (please specify)	50.00%	2
Total Respondents: 4		

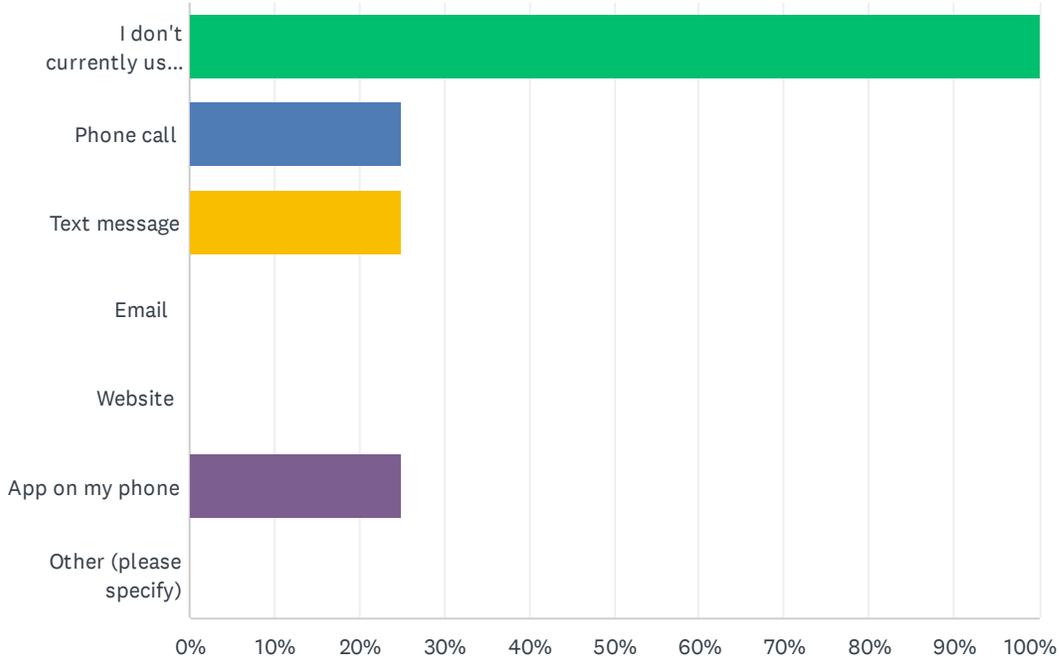
#	OTHER (PLEASE SPECIFY)	DATE
---	------------------------	------

Winnebago County - 2023 Specialized Transportation Coordinated Plan Survey

1	They do not transport children, or people in wheelchairs.	9/6/2023 11:00 AM
2	Don't know of any besides bus.	8/31/2023 10:07 PM

Q18 How do you contact the transportation service you currently use? (Select all that apply)

Answered: 4 Skipped: 9

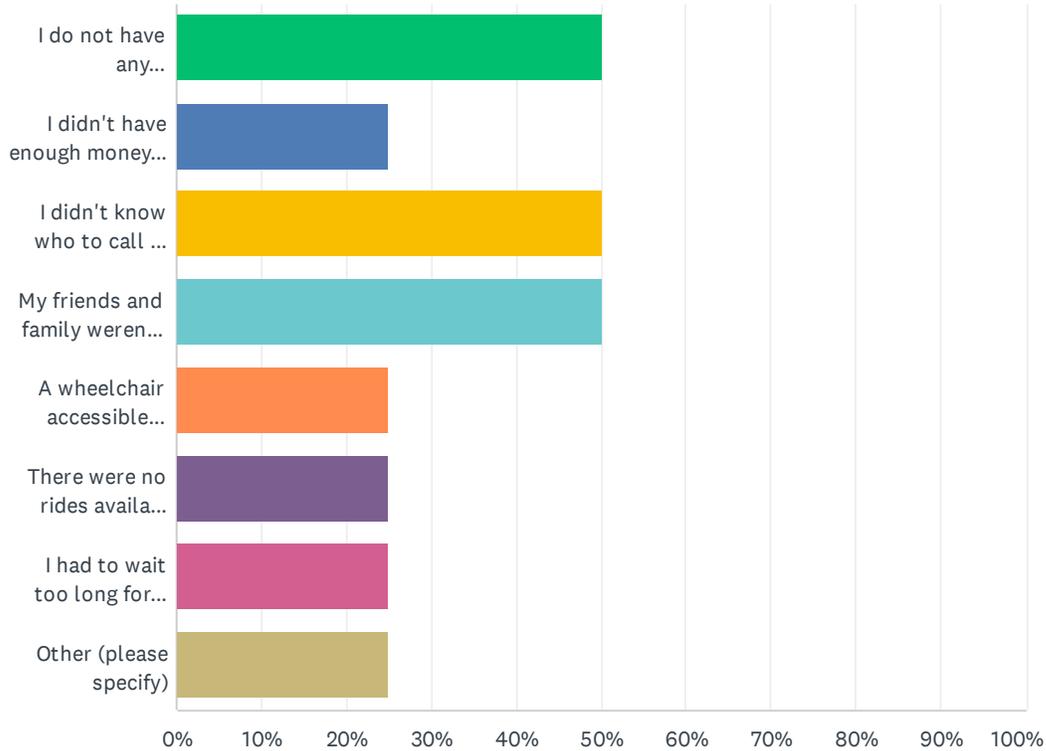


ANSWER CHOICES	RESPONSES	
I don't currently use transportation services	100.00%	4
Phone call	25.00%	1
Text message	25.00%	1
Email	0.00%	0
Website	0.00%	0
App on my phone	25.00%	1
Other (please specify)	0.00%	0
Total Respondents: 4		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q19 Have you had any of these difficulties finding a ride to appointments/activities (e.g. eye appointments, doctor appointments, social events) in the past 6 months?

Answered: 4 Skipped: 9

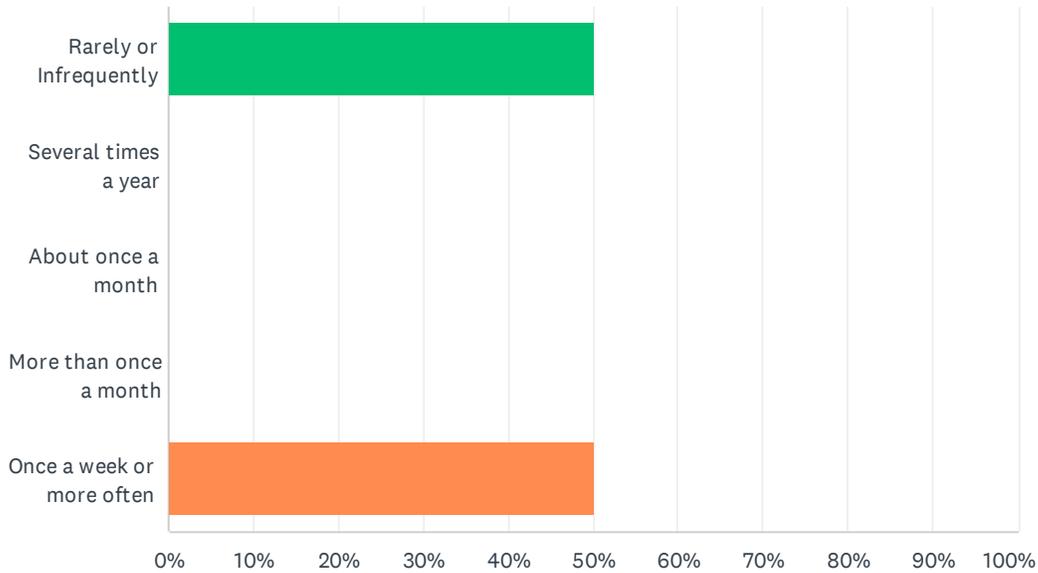


ANSWER CHOICES	RESPONSES	
I do not have any difficulties	50.00%	2
I didn't have enough money for the fare	25.00%	1
I didn't know who to call to request a ride	50.00%	2
My friends and family weren't able to take me	50.00%	2
A wheelchair accessible vehicle was not available	25.00%	1
There were no rides available when I needed a ride	25.00%	1
I had to wait too long for a ride back home after my appointment	25.00%	1
Other (please specify)	25.00%	1
Total Respondents: 4		

#	OTHER (PLEASE SPECIFY)	DATE
1	Will not transport children.	9/6/2023 11:00 AM

Q20 How often are you unable to get where you need to go because of not having a way to get there?

Answered: 4 Skipped: 9



ANSWER CHOICES	RESPONSES	
Rarely or Infrequently	50.00%	2
Several times a year	0.00%	0
About once a month	0.00%	0
More than once a month	0.00%	0
Once a week or more often	50.00%	2
TOTAL		4

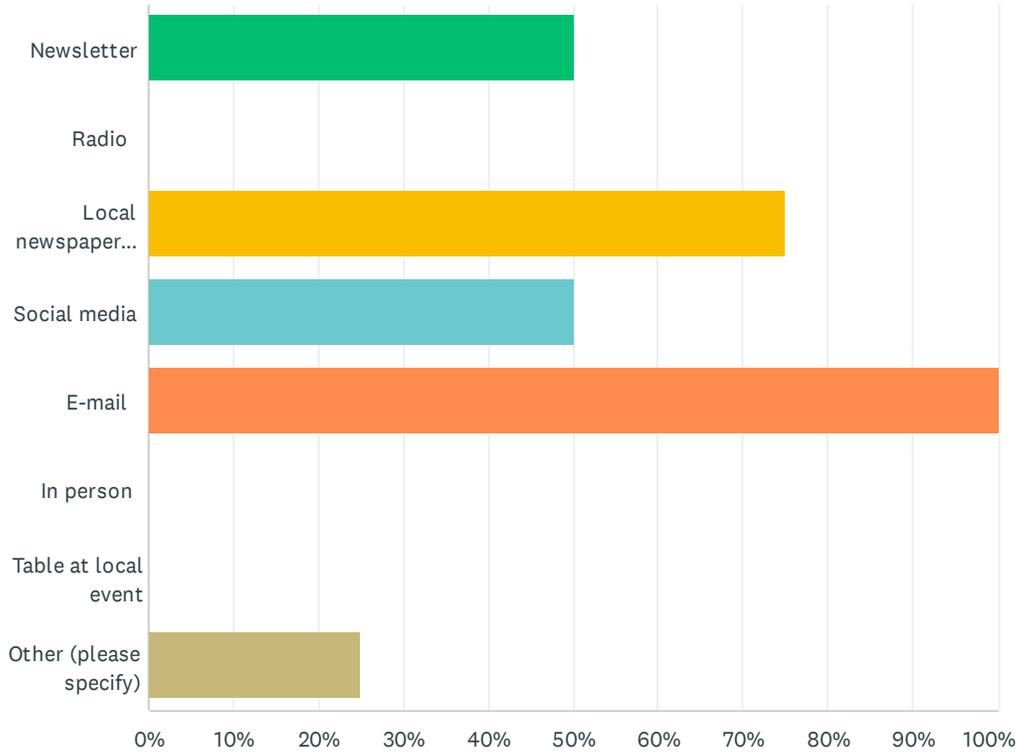
Q21 What would encourage you or someone you know to use the county's specialized transportation services? Or use them more often?

Answered: 2 Skipped: 11

#	RESPONSES	DATE
1	If there were ways to transport children, people with wheelchairs. Things that are cost effective and take rates that programs can pay for.	9/6/2023 11:00 AM
2	Information about what services exist besides bus.	8/31/2023 10:07 PM

Q22 What is the best way to communicate information about transportation services to you? (Check all that apply.)

Answered: 4 Skipped: 9



ANSWER CHOICES	RESPONSES	
Newsletter	50.00%	2
Radio	0.00%	0
Local newspaper ad/article	75.00%	3
Social media	50.00%	2
E-mail	100.00%	4
In person	0.00%	0
Table at local event	0.00%	0
Other (please specify)	25.00%	1
Total Respondents: 4		

#	OTHER (PLEASE SPECIFY)	DATE
1	Article in The Herald	8/31/2023 10:07 PM

Q23 Please provide any additional comments, thoughts, or questions about specialized transportation or transportation services.

Answered: 2 Skipped: 11

#	RESPONSES	DATE
1	More transportation for people in wheelchairs, children from ages 4-18.	9/6/2023 11:00 AM
2	I am 91 and use a walker so even getting to a bus stop a block away is challenging.	8/31/2023 10:07 PM

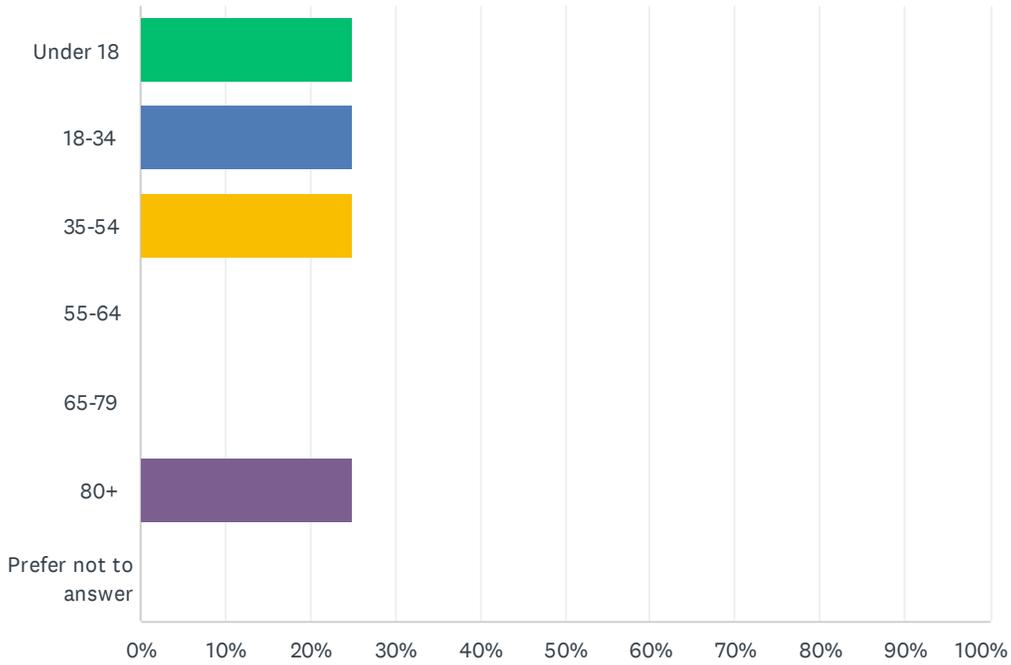
Q24 Current zip code

Answered: 3 Skipped: 10

#	RESPONSES	DATE
1	54956	9/6/2023 11:00 AM
2	54902	8/31/2023 10:07 PM
3	54904	8/10/2023 4:06 PM

Q25 Age range

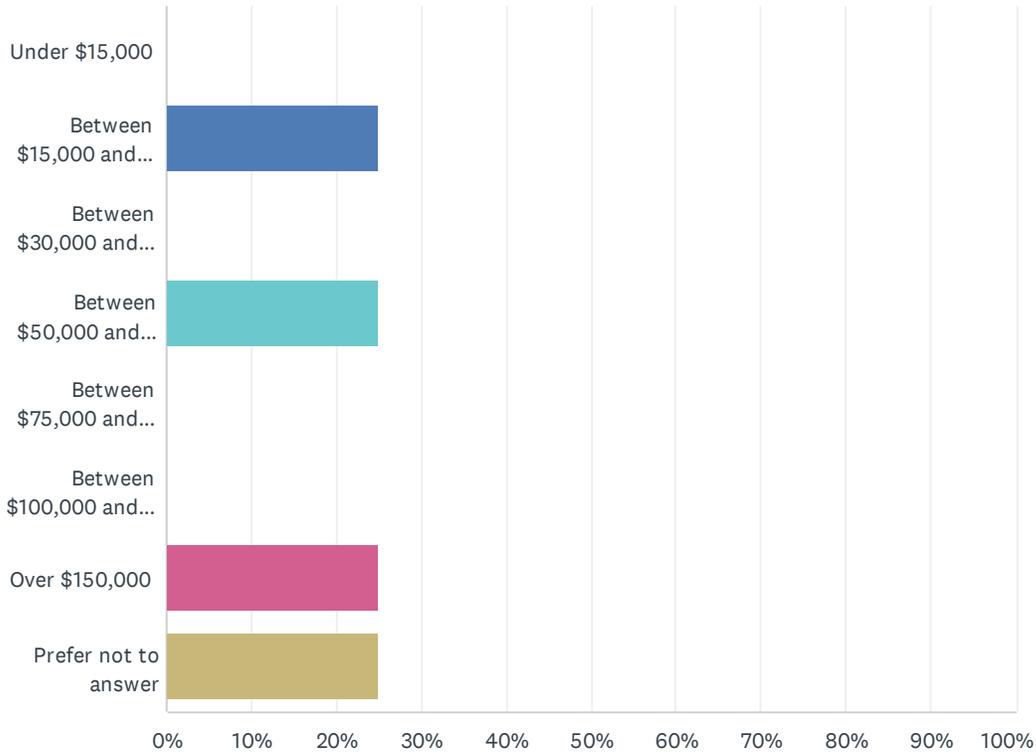
Answered: 4 Skipped: 9



ANSWER CHOICES	RESPONSES	
Under 18	25.00%	1
18-34	25.00%	1
35-54	25.00%	1
55-64	0.00%	0
65-79	0.00%	0
80+	25.00%	1
Prefer not to answer	0.00%	0
TOTAL		4

Q26 Household Income

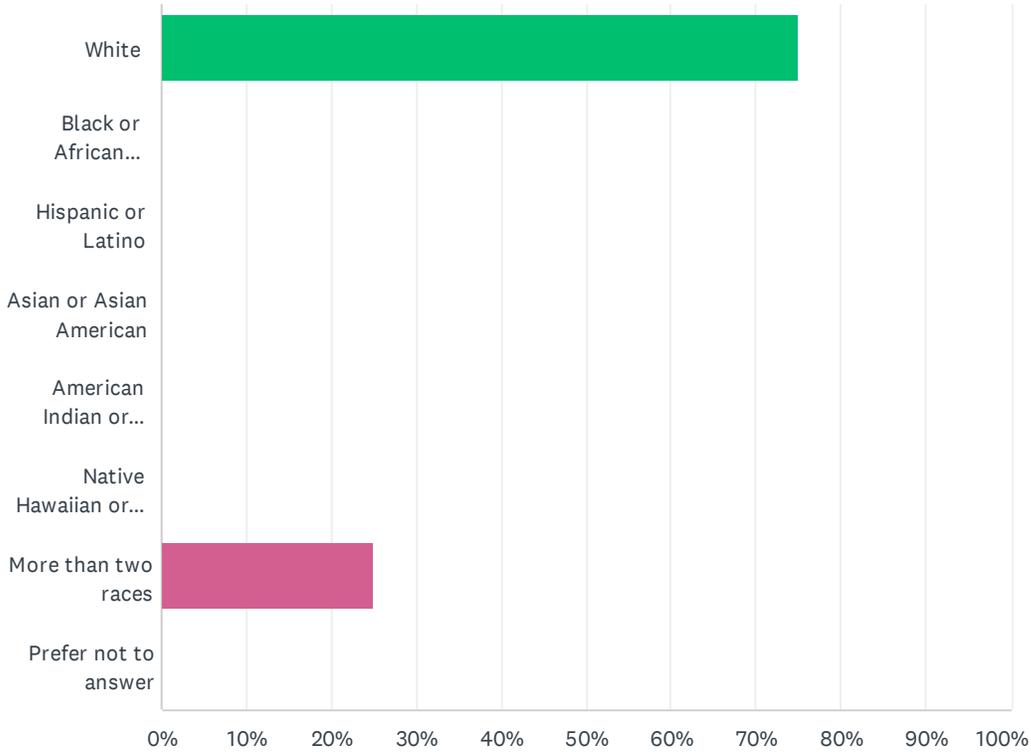
Answered: 4 Skipped: 9



ANSWER CHOICES	RESPONSES	
Under \$15,000	0.00%	0
Between \$15,000 and \$29,999	25.00%	1
Between \$30,000 and \$49,999	0.00%	0
Between \$50,000 and \$74,999	25.00%	1
Between \$75,000 and \$99,999	0.00%	0
Between \$100,000 and \$150,000	0.00%	0
Over \$150,000	25.00%	1
Prefer not to answer	25.00%	1
TOTAL		4

Q27 Race/Ethnicity

Answered: 4 Skipped: 9



ANSWER CHOICES	RESPONSES	
White	75.00%	3
Black or African American	0.00%	0
Hispanic or Latino	0.00%	0
Asian or Asian American	0.00%	0
American Indian or Alaska Native	0.00%	0
Native Hawaiian or other Pacific Islander	0.00%	0
More than two races	25.00%	1
Prefer not to answer	0.00%	0
TOTAL		4

MEETING EVALUATIONS

APPENDIX C



MEETING SIGN IN SHEET

NAME	TITLE/ORGANIZATION	PHONE	EMAIL
Debo Martin	Esther/Doshkosh	815-548-5902	debmartin@regmail.ca
Nicole Davis	Winnebago County	920-226-4603	nicole.davis@co.winn-bago.wi.us
Paula Weinher	GOEDC	920-810-4883	pweinher@goedc.org
Tricia Rothermel	GAEPIC	920-230-3326	tricia.rothermel@gaepic.org
Holly A. Keenan	Make the Ride Happen	920-225-1740	holly.keenan@ssw.us
Susan Garcia Franz	Winnebago County Health Dept	920-920-8137	sfranz@co.winn-bago.wi.us
Lindsey Wecker	Winnebago County Nursing Student	730-642-3479	lwecker@winnebago.wi.us
Courtney Grauel			
Lois Querton	Public Health Winnebago	920-410-0152	lois.quenton@co.winn-bago.wi.us
Rob Paterson	ADRC Winnebago Co.	303-9638	N/A
Steph Tombsill	GO TRANSIT / CITY OF DASHKOSH	920-420-9114	stomas.ile@ci.dashkosh.wi.us

FACILITATOR: ECWRPC + Winnebago City LOCATION: YMCA DOWNTOWN Doshkosh, WI DATE: 9/6/2023

Meeting Evaluation Form

Community Meeting: Winnebago County Specialized Transportation Coordinated Plan 2024 - 2028

County/Region:	Winnebago
Date:	September 6, 2023
Facilitator(s):	ECWRPC and Winnebago County Staff

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

11.	The time allotted for the meeting was:	Too Long		About right		Not enough	
12.	List key points/issues presented during the meeting that were the most valuable or useful						
13.	List any information or meeting content you felt was omitted or needed further clarification						
14.	Are you interested in participating on the team that will implement the coordination plan strategies?						
15.	Other comments						
Thank you!							

Meeting Evaluation Form

Community Meeting: Winnebago County Specialized Transportation Coordinated Plan 2024 - 2028

County/Region:	Winnebago
Date:	September 6, 2023
Facilitator(s):	ECWRPC and Winnebago County Staff

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

11.	The time allotted for the meeting was:	Too Long		About right	<input checked="" type="radio"/> Not enough	
-----	--	----------	--	-------------	---	--

12. List key points/issues presented during the meeting that were the most valuable or useful

13. List any information or meeting content you felt was omitted or needed further clarification

14. Are you interested in participating on the team that will implement the coordination plan strategies?

YES

15. Other comments

WE NEED REPRESENTATION AT THE COUNTY EXEC OFFICES LEVEL

Thank you!

Meeting Evaluation Form

Community Meeting: Winnebago County Specialized Transportation Coordinated Plan 2024 - 2028

County/Region:	Winnebago
Date:	September 6, 2023
Facilitator(s):	ECWRPC and Winnebago County Staff

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented. <i>some of it</i>	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

11.	The time allotted for the meeting was:	Too Long		About right	X	Not enough	
12.	List key points/issues presented during the meeting that were the most valuable or useful						
<p>The past plan and current updates and a needs assessment.</p>							
13.	List any information or meeting content you felt was omitted or needed further clarification						
<p>Implementation timelines</p>							
14.	Are you interested in participating on the team that will implement the coordination plan strategies?						
<p>Yes</p>							
15.	Other comments						
<p>Thanks for all the work!</p>							

Thank you!

Meeting Evaluation Form

Community Meeting: Winnebago County Specialized Transportation Coordinated Plan 2024 - 2028

County/Region:	Winnebago
Date:	September 6, 2023
Facilitator(s):	ECWRPC and Winnebago County Staff

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

11.	The time allotted for the meeting was:	Too Long	<input checked="" type="radio"/>	About right	<input type="radio"/>	Not enough	
12.	List key points/issues presented during the meeting that were the most valuable or useful						
13.	List any information or meeting content you felt was omitted or needed further clarification						
14.	Are you interested in participating on the team that will implement the coordination plan strategies?						
15.	Other comments						
Thank you!							

Meeting Evaluation Form

Community Meeting: Winnebago County Specialized Transportation Coordinated Plan 2024 - 2028

County/Region:	Winnebago
Date:	September 6, 2023
Facilitator(s):	ECWRPC and Winnebago County Staff

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

11.	The time allotted for the meeting was:	Too Long	About right	Not enough
12.	List key points/issues presented during the meeting that were the most valuable or useful			
<i>open discuss</i>				
13.	List any information or meeting content you felt was omitted or needed further clarification			
14.	Are you interested in participating on the team that will implement the coordination plan strategies?			
<i>yes Leri</i>				
15.	Other comments			

Thank you!

Meeting Evaluation Form

Community Meeting: Winnebago County Specialized Transportation Coordinated Plan 2024 - 2028

County/Region:	Winnebago
Date:	September 6, 2023
Facilitator(s):	ECWRPC and Winnebago County Staff

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	0	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	0	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	0	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	0	2	3	4	5	6
5.	The county/region has a working coordination team.	0	2	3	4	5	6
6.	The previous coordination plan has been implemented.	0	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	0	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	0	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	0	2	3	4	5	6
10.	The information was presented in a clear, logical format.	0	2	3	4	5	6

11.	The time allotted for the meeting was:	Too Long	<input type="checkbox"/>	About right	<input checked="" type="checkbox"/>	Not enough	<input type="checkbox"/>
12.	List key points/issues presented during the meeting that were the most valuable or useful						
<i>mobility management</i>							
13.	List any information or meeting content you felt was omitted or needed further clarification						
14.	Are you interested in participating on the team that will implement the coordination plan strategies?						
15.	Other comments						
Thank you!							

Winnebago County Specialized Transportation Coordinated Plan 2024 – 2028 Community Meeting

September 6, 2023 | 12:00 – 2:00 pm | Oshkosh Downtown YMCA, 324 Washington Ave, Oshkosh, WI

Welcome & Introductions

12:00 pm

- Introductions

Question 1:

- Around neighborhood, lake about a mile from house, get there by walking.
 - Loop the lake, walk, run, and bike
 - Go for walks by house
 - Grocery Store, taking public transit (Bus)
 - Walk the dog, get there by foot
 - Take kids to the parks near their house, get there by driving
 - Walk to neighborhood parks
 - Rydell conservancy, watch birds
 - Starbucks, get there by driving
 - Kayaking in washara county, drive
 - Fish, drive with pickup truck
 - Walking around a pond
 - Go to the gym
 - 5th ward, get there by driving
- Agenda Review

Overview

12:15 pm

- Coordinated Plans Overview and Goals
 - Plans prepared under bipartisan infrastructure law, requires locally developed, public transit, human services oriented plan every 3-5 years.
 - Road and encompassing to accommodate action items
 - RPC designated as lead agency to facilitate the coordinated planning process

- WI DOT needs to certify Federal Transit Authority that the coordinated plan was derived from a locally developed planning process.
- Submit to WI DOT: Plan, Keeper of the Plan, Demographic data, community meeting information
- Regional Planning Commissions
- Federal and State Funding
 - Federal funding: 5310
 - State funding: 85.21
 - 4 requirements for coordinated plans
 - Assessment of available services
 - Assessment of need
 - Identify strategies and action items
 - Develop priorities for implementation

Planning Process and Required Elements

12:30 pm

- Requirements
 - Assessment of Available Services
 - Assets Inventory Review
 - Need to add GO transit as a row
 - Add rural program offered by GO transit program as a row as well (over sixty and under sixty with ADA). Same phone number, or go through cab company. Apply for card at the office.
 - Going places (first row) is the name of the brochure
 - Winnebago catch a ride has age restriction of 18+ rather than what is listed
 - Dial a ride is no longer fox valley cab for city of Neenah, fox crossing, and Menasha. It is run by valley transit
 - Change/ add fox crossing
 - Add any adult or child with or without disability to GO connect program
 - Add Veo, non-emergency medical transportation, could be medical and non-medical. Only for medicare and Medicaid covered services. Available as a badger care benefit.

- Covey only provides transportation for their clients, looking to expand programming out in the community
- Row 2 goes through "Running" for southern Winnebago, need to update the number
- Line 2 and line 4 could potentially be combined, or one could be for northern section and one could be for the southern section. Go through municipality, rather than a region. Neenah, fox crossing, and Menasha. Have to be over 60 and ambulatory.
- Could separate valley transit programs into different rows like Go transit
- Could categorize by over 60 programs versus ADA programs, different way to organize
- Lakeside packaging only serves their clients
- Not enough providers; Ubers and Lyfts are driving companies out
- Assessment of Need
- Survey Data
- Community Conversation
- Providers
- As a transportation provider, what have you heard out in the community?
- What needs do you see from current riders?
- What needs might you anticipate from those not currently using the services?
- What ways are being utilized to communicate these services to the community?
 -
 - Inability to get rides when needed
 - Long waiting time to get a ride scheduled
 - Need to expand the public transportation system
 - Need more vision
 - Plan needs to turn into implementation
 - Need additional education about timing of rides (15 minutes before and 15 minutes after)
 - Is not conducive for social activities

- Relying on a small number of providers to provide a big service, they get overwhelmed
- Getting starved by uber and lyft
- Government should be more included, take some of the programs in house
- Services located outside of the city limits not qualifying for certain programs
- Rural to urban divide, people from urban areas can't get to rural areas, people from rural areas can't get to urban areas
- Personal assets versus tax payer dollars for funding programs
- How to ask non-riders about the programs, why they may not use it
- There could be different ways to think about getting surveys out there as there are low response rates
- Response rates vary from county to county, or local
- Ex. Incentives, in person
- Need to try to think about how to connect with target survey responses.
- Ex. Senior living facilities
- The newspaper
- Help to ensure that people feel comfortable
- Liability is an issue in transportation
- For rides: have to use assets first then can get subsidized rides
- Some can afford it but don't want to pay the price set
- Small voices aren't being heard
- Need to go to where people are and utilize community connections to get the word out about these services.
- **Current Riders**
 - As a current rider, what is the best way to communicate information about specialized transportation services to you?
 - Do you have any feedback to improve these services?
- Demographics
 - Population is projected to increase

- Median household income: 63,938 as of 2021, decreased 4 percent between 2012 and 2021
- 8.7 percent of the population is considered to be disabled
- Community Conversation
- Current Plan Review
 - A: A solution exists, but the solution cannot be scaled to meet the need/demand. Need to expand resources. Keep it, with additional modification for expansion. Winnebago catch a ride. Combine with B.
 - C: Keep, need to keep advancing and identifying. Going places brochure as a database
 - D: Remove Easterseals as grant was accomplished, but still need to focus on enhancing and supporting transportation for rural needs.
 - E: Keep: Not happening, but should ideally happen. Unmet need for this. Need to have a county wide task group to improve communication. Crisis intervention team meeting could be a place where a lot of people are at the table.
 - F: Keep, has not been going well so far. Need to keep and act on this. Improve the resources, vehicles and people to drive them (micro transit)
 - G: This has been largely achieved.
 - H: Keep. Has been done for other counties but needs to still be done for Winnebago.
 - I: Keep as is. This is ongoing.
 - J: Remove: Include already existing city committees as an activity
 - K: Remove
 - L: Keep it. Interface with other regions and states to see how they go about this.
 - *****Need to Implement was heavily stressed***** Engage county planning and county executive team, county buy in. Redefine decision making roles and process.
 - Need more non-emergency medical transportation options.
 - Need to perform Root Cause Analysis

Break

12:55 pm

Identify Goals & Activities

1:05 pm

- Goals – broad and encompassing
- Activities – how to meet the goal

Develop Priorities for Implementation

1:30-2:00 pm

- Priority Identification
 - Was done by marking priorities with stickers on a poster
- Recommended Amendment Procedure & Next Steps
- Evaluation
 - Have check-ins, hold accountable, have action plans, implement

PLAN APPROVAL

APPENDIX D



RESOLUTION NO. 54-23

**APPROVING THE WINNEBAGO COUNTY SPECIALIZED TRANSPORTATION COORDINATED PLAN
2024-2028**

WHEREAS, people with specialized transportation needs have the right to mobility. Individuals with limited incomes and people with disabilities rely heavily, sometimes exclusively, on public and specialized transportation services to live independent and fulfilling lives. These services are essential for travel to work and medical appointments, to run essential errands, or to simply take advantage of social or cultural opportunities, and;

WHEREAS, under the Bipartisan Infrastructure Law (BIL), projects funded by the Federal Transit Administration (FTA) Section 5310 Enhanced Mobility for Seniors and Individuals with Disabilities program must be included in a “locally developed, coordinated public transit-human services transportation plan” to ensure that applicants are coordinated services with other private, public, and non-profit transportation provider, and;

WHEREAS, the Wisconsin Department of Transportation (WisDOT) concurs, as “projects funded with 85.21 aids should be held to the same standard, and consequently requires counties to demonstrate how project(s) meet a goal/strategy outlined in the most recent coordinated transportation plan”, and;

WHEREAS, the development of coordination plans is led by the Regional Planning Commissions in Wisconsin to assist counties in facilitating public outreach and development of each coordination plan through a community meeting that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public and met on September 6, 2023 and;

WHEREAS, East Central Wisconsin Regional Planning Commission staff in partnership with Winnebago County completed a planning process that engages the public, includes an assessment of available transportation services and providers, an assessment of transportation needs and gaps, identifies priorities based on resources, time, and feasibility, and identifies strategies and activities to address the identified gaps between current services and needed services.

**NOW THEREFORE, BE IT RESOLVED BY THE EAST CENTRAL WISCONSIN REGIONAL
PLANNING COMMISSION**

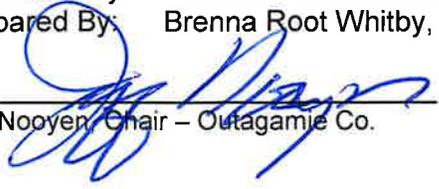
Section 1: Adopts in its entirety, the Winnebago County Specialized Transportation Coordinated Plan 2024 – 2028.

Section 2: That this resolution takes effect immediately upon its adoption.

Effective Date: October 27, 2023

Submitted By: Executive Committee

Prepared By: Brenna Root Whitby, Associate Planner



Jeff Nooyen, Chair – Outagamie Co.



Attest: Melissa Kraemer-Badtke-ECWRPC Executive
Director

10-27-2023
Approval Date