## Making The Ride Happen



## Our Mission

To Make The Ride Happen for people with a disability or those who are aging so they can remain active and involved in their community.

Established 2004

## Vision Statement

To have one central location where people with disabilities or those who are aging can find the formal and informal rides that are available to them for a particular need, at a reasonable cost, and in a reasonable time frame.

## Making The Ride Happen

 This central location will have comprehensive information and connections to transportation in three counties; Outagamie, Calumet and Winnebago. If transportation is not available, Making The Ride Happen resources will work to fill the gaps.

## How We Can Help

 Answer questions about transportation options for individuals with a disability or those who are aging and their families in the Tri-County area.  Assisting individuals to resolve transportation problems and promote advocacy on their behalf.

## How We Can Help

 Promote choice in quality transportation in order to enhance their lives and the life of the community.  Educate community groups regarding transportation options for those who are aging and individuals with disabilities.

## **Bus Buddy-Travel Training**



- Operates weekdays
- Volunteers help clients navigate bus routes
- Trip Planning
- Free service
- Client can ride with the bus buddy multiple times to gain confidence





### Volunteer Driver Program





- Collaboration with RSVP/Volunteer Center and Advocap
- Driver donates ½ day month
- Operates Mon-Fri 8-4 weekends as needed
- Requirements: clients need to safely get into passenger car
- Services Area is Fox Cities/Oshkosh surrounding communities
- Can help with rides outside area for medical appointments
- Clients can use for shopping, errands and social activities

## COMMUNITY ENGAGEMENT











Helping Mature Drivers Find Their Safest Fit











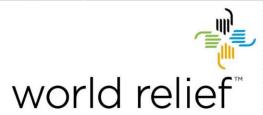
#### **Fox Valley Advocacy Coalition**

Serving persons in Northeastern Wisconsin and the Fox Valley who are disabled or elderly





















#### COLLABORATIVE EFFORTS



GREATER WINNEBAGO ADVOCACY COALITION ON MOBILITY.







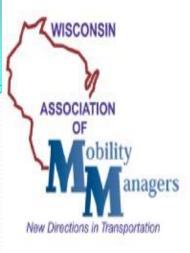






## **Mobility Management**

- 1. Understanding the mobility needs in a community
- 2. Knowing/inventorying the resources available that could meet those needs.
- 3. Identifying gaps between what is now available and the needs.
- 4. Developing solutions to meet those needs.

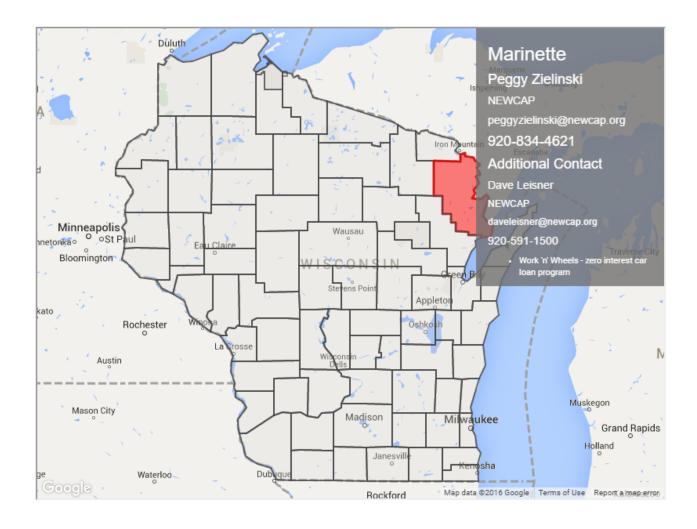


**Mobility Management** is the practice of using all available resources, and developing new ones to improve mobility, increase efficiency and reduce costs.

Views from Mobility Managers in the field – opinions and positions expressed here are not necessarily those of WAMM nor are they endorsed by WAMM. Opinions here are those of the writers or simply opinions expressed by the writers.



#### **Mobility Managers in Wisconsin**



WAMM is an incorporated 501(c)6 Wisconsin organization.

## Mobility Management Concept

- Continuum of transportation service options
- "Family of Services"
- Coordinate existing transportation resources
- Multiple providers enable service choices
- Focus on service delivery –customer service
- One possible definition-"A policy of using available resources to improve mobility, improve efficiencies and reduce cost."

## Mobility Manager Certification

- Mobility Managers are encouraged to seek certification. Certification will be awarded following successful completion of:
  - six courses in Professional Development
  - eight courses in Professional Information
  - six of nine courses in Management Skills
  - four of ten electives
  - one 45 minute presentation on an aspect of the Mobility Manager's Program
  - successful passage of the final exam

# Professional Development and Continuing Education.

- Coordinated Planning
- Building an Effective Transportation Advisory Committee
- Advocacy
- Negotiation Skills
- Partnership Building
- Marketing Your Program

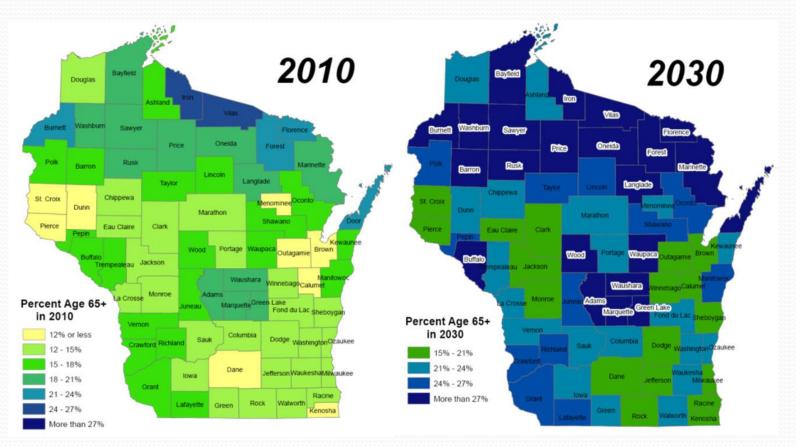
## Management Skills

- Cost Allocation
- Transit Funding State and Federal Program
- Grant Administration, Management, Reporting (85.20/85.21/85.215, 5310, 5311, etc)
- Grantwriting
- Writing Good Performance Measures
- Procurement

### How to Find Services Near You

- WisDOT Map: <u>http://wisconsindot.gov/Documents/travel/pub-transit/system-map.pdf</u>
- WAMM Map: <a href="http://www.wi-mm.org/">http://www.wi-mm.org/</a>
- 211 by United Way World Wide <a href="http://www.211.org/">http://www.211.org/</a>
- Local Resource Guides

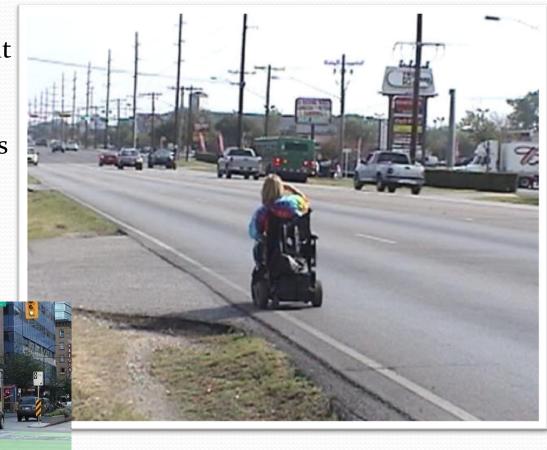
## Wisconsin is growing older



On average, people live 7 years longer than they drive!

## Because of funding cuts, mobility has become limited and unsafe

Continued increases in highway funding while transit funding is consistently cut prioritizes mobility for some (those with cars) while others experience decreased mobility AND higher fare costs



# Why can't people get to these places?

- No transportation available
  - Time of day
  - Service area
  - Too much demand
- Unaffordable
- Special needs- wheelchair, personal assistant
- Eligibility requirements
- Usage restrictions (1x/month)
- Need extra assistance packages, door thru door

## Program Contact Info:

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